

DOC VERSION



1



ADVANTAGE

**FORTIS**

Office of the State Controller  
Payment Voucher

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Payment Vouchers for more than \$5,000 must be sent to  
Office of the State Controller for approval.

Other Payment Vouchers go to:  
Revenue Processing, Maine Revenue Services, 24 SHS,  
14 Edison Drive,  
Augusta ME 04333.



Check here if Payment Voucher is for more than \$5000

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10A

Document ID



TR8112PAG1671

TRAVELER'S NAME AND ADDRESS (PAYEE)  
Mary Mayhew

TRAVELER'S NAME AND ADDRESS (PAYEE)  
Mary Mayhew

### LEADING UNIT.

WORK PHONE NUMBER

**NORMAL WORK HOUR**

EMPLOYEES RESIDENCE

BP-22 QSC 2010 04 01

GAX  
 erty

SCHEDULED PAY DATE

For

**STATE**

**DESTINATION-CITY**  
Various

**PURPOSE OF TRAVEL**  
**Departmental Meetings**

## Maine

GAX

10A - TR 8112 146671

Employees are responsible for complying with State Travel Policy, as set forth in Chapter 10 of the SAAM manual and any interpretations made by the Office of the State Controller.

[illegible]

1 certify that the amounts are in accordance with applicable regulations. The detailed items changed were actually paid, and the expenses were incurred while conducting official state business.

*Walter J. Lopez III* (DATE)

\_\_\_\_\_  
 (SIGNATURE OF TRAVELER)

SIGNATURE OF SUPERVISOR \_\_\_\_\_ DATE 1/10/12

are within the specified limits.

(SIGNATURE OF AUTHORIZED OFFICIAL) (DATE)

RECEIVED PAGE

JAN 17 2012

DHH'S FSC

刀

10

Little Financial Services Corp.

DOC VERSION



ADVANTAGE

# FORTIS

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TR8112PAG1672



DOC VERSION



1



ADVANTAGE

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Augusta ME 04333.

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Document ID



TR8112PAG1673





MAINE TURNPIKE

24/815102719332011

TIME 12:08:45 DATE 10/27/11

COLLECTOR 3099

PLAZA 7 LANE 2

CLASS 1 CASH 2.00

THANK YOU

Government Center  
50 New Sudbury Street  
Tel: 617-227-0385  
Fax: 617-227-1554  
j.gstandarparking.com  
www.governmentcentergarage.com

Entry Time:  
10/27/11 2:54 PM  
Exit Time:  
10/27/11 7:33 PM  
Duration: 0d. 4h. 39m  
Pay Station: 15  
Trans. 2476  
Ticket# 09010

Receipt #.0000081595  
Default Rate \$ 35.00

Total: \$ 35.00

Tender: \$ 0.00  
Visa \$ 35.00  
Last 4 digits: 2784  
Change: \$ 0.00

Standard Parking  
Thank you  
for parking with us.

STATE OF MAINE REQUEST FOR OUT-OF-STATE TRAVEL AND/OR TRAVEL ADVANCE

PLEASE SEND TO: Commissioner, Department of Administrative & Financial Services  
79 State House Station, Augusta, ME 04333

DATE SUBMITTED: September 30, 2011

VC#: \_\_\_\_\_

NAME: Mary C. Mayhew  
first middle initial last

JOB TITLE: Commissioner

WORK ADDRESS: 221 State Street, #11 State House Station

CITY: Augusta, ME PHONE: \_\_\_\_\_

HOME ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PHONE: \_\_\_\_\_

BARGAINING UNIT: \_\_\_\_\_

DEPT/AGENCY: DHHS

BUREAU/DIVISION: Commissioner's Office

AGY	DOC NUMBER	
ADV	ADV	
BATCH #		For Reference Only
FUND 013	AGENCY 10/A	CR3 1000.00
APPROP 012		JOB NO
REPCAT		REP CAT
OBJECT	DESCRIPTION	
4298.00	IN STATE TRAVEL ADVANCE	
4398.00	OUT OF STATE TRAVEL ADVANCE	
CHECK CATEGORY: _____		
ADDRESS TO FORWARD CHECK (circle one): HOME WORK		
Estimated Costs: Registration and some meals paid by APHSA		
AIR FARE	state car	
MILEAGE ( _____ miles)	8.00	
TOLLS	187.00	
MEALS ( 5.00 meals)	624.90	
LODGING ( 3.00 nights)	0.00	
REGISTRATION	84.00	
OTHER Tolls Parking	903.90	
TOTAL	\$	

DESTINATION: CITY: Cambridge COUNTY: \_\_\_\_\_ STATE: MA

DEPARTURE DATE: 10/27/11 TIME: 12:00 p.m. RETURN DATE: 10/30/11 TIME: 8:00 p.m.

PERSON(S) TRAVELING WITH ME: \_\_\_\_\_

5

- ☐ Travel directly related to the care of residents, wards, foster children and other individuals under state care or protection;
- ☐ Travel required in the execution of law enforcement investigations, interstate contracts directly related to the extradition of an individual to or from a correctional facility;
- ☐ Travel directly involved in the securing of revenue, or that directly impacts revenue;
- ☐ Travel required in emergencies or other extraordinary circumstances;

☒ Requesting approval for out of state travel. Justification for this request:

To attend the 2011 APHSA Human Services Summit and Retreat. Discussions will take place regarding policy changes, structural reforms, and challenges facing health and human services agencies. These discussions will help states to identify specific action steps on how to best move forward with addressing issues on a national level. There will also be an opportunity for states to share achievements, innovative partnerships, and creative funding strategies.

APPROVAL

AGENCY TRAVEL COORDINATOR (Required for Travel Advances only): \_\_\_\_\_

SUPERVISOR/BUREAU DIRECTOR: \_\_\_\_\_

COMMISSIONER/COMMISSIONER DESIGNEE (Required for all out of state travel) Mary C. Mayhew

Department of Administrative & Financial Services Use Only

Comments:

Signature: \_\_\_\_\_

Date: 9/30/11

☒ APPROVED

☐ DISAPPROVED

Mayhew, Mary  
221 State St  
Augusta, ME 04333

Page Number 1 Trips: 6120380550020  
Guest Number 215363 Invoice Nbr 1000011783  
Folio ID A Arrive Date 10-27-2011  
No. Of Guest 1 Depart Date 10-30-2011  
Room Number 505  
Time 11-08-2011 17:10

<u>Date</u>	<u>Reference</u>	<u>Description</u>	<u>Invoice</u>	<u>Charges</u>	<u>Credits</u>
10-27-2011	DEPOSIT	Deposit Applied			\$-624.90
10-27-2011	87959	Honor Bar		\$3.75	
10-27-2011	S949	In Room Movie		\$18.89	
10-27-2011	S016	In Room Movie		\$13.64	
10-27-2011	87981	Honor Bar		\$3.75	
10-27-2011	RT505	Room Charge		\$273.00	
10-27-2011	RT505	State Tax		\$15.56	
10-27-2011	RT505	City Tax		\$16.38	
10-27-2011	RT505	Convention Center Tax		\$7.51	
10-27-2011	RT505	Parking Valet		\$32.00	
10-28-2011	88019	Honor Bar		\$3.75	
10-28-2011	3360 221	Room Service		\$49.61	
10-28-2011	RT505	Room Charge		\$273.00	
10-28-2011	RT505	State Tax		\$15.56	
10-28-2011	RT505	City Tax		\$16.38	
10-28-2011	RT505	Convention Center Tax		\$7.51	
10-28-2011	RT505	Parking Valet		\$32.00	
10-30-2011	VI	Visa			\$-157.39
		** Total		\$782.29	\$-782.29
		** Balance		\$0.00	
****				\$0.00	

Continued on the next page

Mayhew, Mary  
 221 State St  
 Augusta, ME 04333

Page Number 2  
 Guest Number 215363  
 Police ID A  
 No. Of Guest 1  
 Room Number 505  
 Time 11-08-2011 17:10

Trips: 0120380550021  
 Invoice Nbr 1000011763  
 Arrive Date 10-27-2011  
 Depart Date 10-30-2011

Invoice

\*\*\*For Authorization Purpose Only\*\*\*

MARY MAYHEW

Date	Credit Card	Code	Authorized
10-26-2011	XXXX8586	09395C	624.90
10-27-2011	XXXX8586	07711C	480.75
10-27-2011	XXXX8586	06798C	100.00

0.00  
 0.00  
 0.00  
 0.00  
 0.00

As a Starwood Preferred Guest, you could have earned 186 Starpoints for this visit. Please provide your member number or enroll today.

Thank you for choosing Starwood Hotels. We look forward to welcoming you back soon!

Signature \_\_\_\_\_

Mayhew, Mary  
221 State St  
Augusta, ME 04333

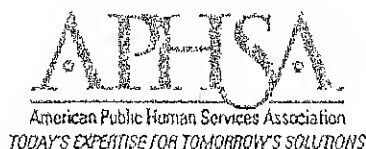
Page Number 3  
Guest Number 215363  
Folio ID A  
No. Of Guest 1  
Room Number E05  
Time 11-08-2011 17:10

Trips: 6120390550022

Invoice Nbr 1000011783  
Arrive Date 10-27-2011  
Depart Date 10-30-2011

Invoice  
EXPENSE SUMMARY REPORT  
Currency: USD

Date	Room/Tax	Parking	Telephone	Misc	Outlets	Other	Total	Payment
10-27-2011	\$312.45	\$32.00	\$0.00	\$32.53	\$0.00	\$7.50	\$384.48	\$-624.90
10-28-2011	\$312.45	\$32.00	\$0.00	\$0.00	\$49.61	\$3.75	\$397.81	\$0.00
10-30-2011	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-157.39
Total	\$624.90	\$64.00	\$0.00	\$32.53	\$49.61	\$11.25	\$782.29	\$-782.29



## APHSa CEO Retreat and 2011 Human Services Summit

October 28-30, 2011 • Cambridge, MA

Last Name: Mayhew First Name: Mary  
 Preferred Name: Mary Title: Commissioner, Dept. Health and Human Services  
 Agency/Organization: Maine Department of Health and Human Services  
 Mailing Address: #11 State House Station, 221 State Street  
 City: Augusta State: Maine Zip: 04333-0011  
 Tel: 207- Fox: 207-287-3005 E-mail: Mary.Mayhew@maine.gov  
 Administrative Assistant: Kathy Veilleux Phone 207-287-4223  
 Administrative Assistant E-mail: Kathy.Veilleux@maine.gov  
 Physical or dietary restrictions: N/A

**Pre-registration deadline: October 14, 2011**

Onsite registration will not be available

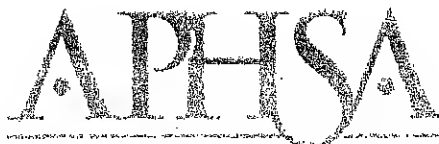
**Event**

- ☒ APHSa CEO Retreat – 10/28
- ☒ 2011 Human Services Summit – 10/29-30

**Fee**

- None
- None

- **CONFIRMATIONS:** Upon completion of the reservation process, participants will receive information regarding accommodations, travel and general logistics. Check in at the registration desk to receive your name badge and event materials.
- **BIOGRAPHY and PHOTO:** Please send a photograph and short bio along with this registration form. They will be included in the event program.
- **CANCELLATION POLICY:** Please send your cancellation request in writing by **October 14, 2011**.
- **SEND YOUR REGISTRATION FORM, BIO & PHOTO TO:** Melissa Kanaya – [mkanaya@aphsa.org](mailto:mkanaya@aphsa.org);  
(202) 682-0100 x291



American Public Human Services Association  
TODAY'S EXPERTISE FOR TOMORROW'S SOLUTIONS

APHSA CEO Retreat  
Harvard Faculty Club  
Harvard University  
20 Quincy Street  
Cambridge, MA  
East Dining Room

October 28, 2011  
*Agenda*

<b>Thursday, October 27, 2011</b>	
7:00 pm	Informal Dinner for CEOs – Location TBD
<b>Friday, October 28, 2011</b>	
7:30 am	Registration and Continental Breakfast
8:30 am	<p>Welcome and Introductions Reggie Bicha - Chair of APHSA's Policy Council Executive Committee</p> <ul style="list-style-type: none"> <li>• Welcome Participants</li> <li>• Overview of Agenda for the day and the intersection with the Human Services Summit</li> <li>• Brief Introduction of Participants</li> </ul>
9:00 am	<p>Setting the Context: Policy Development Tracy Wareing, Executive Director of APHSA</p> <ul style="list-style-type: none"> <li>• Discussion of the Policy Development Process, the work of the Affiliates and PCEC Working Group, and the integration of work from APHSA's engagement with OMB</li> <li>• Q&amp;A</li> </ul>
9:20 am	<p>Setting the Context: Congressional Environment Ron Smith, Director of Legislative Affairs</p> <ul style="list-style-type: none"> <li>• Provide overview of challenges facing human services through a Congressional lens</li> <li>• Brief description of legislative activities</li> <li>• Q&amp;A</li> </ul>

9:45 am	<p>Presentation of <i>"Pathways: The Opportunities Ahead for Human Services"</i></p> <p>Reggie Bicha, Executive Director of Human Services, CO, Anita Light, Deputy Executive Director, APHSA</p> <ul style="list-style-type: none"> <li>• Highlights of APHSA's policy agenda - <i>"Pathways: Opportunities Ahead for Human Services"</i></li> </ul>
10:00 am	Break
10:15 am	<p>Breakout Sessions</p> <p>Participants will break into discussion groups to review the four priority outcome areas and prepare recommendations for the larger group.</p>
11:15 am	<p>Policy Agenda Recommendations</p> <p>Participants will reconvene to report out recommendations for any changes to the policy agenda. An action/communication plan will also be discussed.</p>
12:30 pm	Lunch
1:30 pm	<p>Health Care Exchanges and the Integration of Health and Human Services</p> <p>Anita Light, Deputy Executive Director</p> <p>Overview of the work of the National Workgroup on Integration. Discussion of the value proposition for horizontal integration and the available resources to human services for planning and implementation</p>
2:30 pm	<p>Roundtable Discussion</p> <p>Participants will have an opportunity to share with their colleagues the challenges or innovations that are occurring in their own state.</p>
3:15 pm	Break
3:30 pm	<p>Roundtable Discussion <i>(continued)</i></p> <p>Participants will have an opportunity to share with their colleagues the challenges or innovations that are occurring in their own state.</p>
5:00 pm	Adjourn
6:00 pm	Reception at the Faculty Club



DRAFT AGENDA: NOT FOR GENERAL RELEASE

Friday, October 28	
<p>8:30AM – 5:00 PM Harvard Faculty Club 20 Quincy Street East Dining Room</p>	<p><b>American Public Human Services Association: CEO Retreat</b></p> <p>On October 28<sup>th</sup> the American Public Human Services Association (APHSA) will convene its annual health and human services commissioners retreat.</p> <p>The time for innovation in human services is now. The current economic crisis gives us a rare opportunity to recast our vision and work. To meet this opportunity, the retreat will focus on APHSA's strong and proactive stance for an outcomes-based, integrated and client-focused model of program administration and client service. APHSA envisions a new, constructive paradigm for the federal-state partnership, replacing the risk-focused administrative model with one driven by the real needs of individuals and families. The retreat will provide commissioners an opportunity to form the new vision and model through discussion on how new business processes built around enabling technologies, multiple funding strategies and novel policy flexibility can lead to better outcomes.</p> <p>The commissioners will approve a statement of resulting policy recommendations that will be provided to political parties and to presidential and congressional candidates for the 2012 campaign season. The commissioners will also pinpoint the best opportunities to engage the current administration and Congress in this uncertain financial and political climate and will identify ways to maximize existing innovation opportunities, including the president's directive that federal agencies must consult with states to identify new means of achieving flexibility, efficiency and cross-program integration.</p>
Friday, October 28	
<p>6:00 – 8:00 PM Harvard Faculty Club 20 Quincy Street Library Room</p>	<p><b>Opening Reception for the Human Services Summit</b> (Hors d'oeuvres with Drinks) <i>Registration Available</i></p>

## Saturday, October 29

8:00 – 8:30 AM Harvard University Maxwell-Dworkin Building Room G-115	<b>Energizers: Coffee and Continental Breakfast</b> <i>Registration Available</i>
8:30 – 9:30 AM Harvard University Maxwell-Dworkin Building Room G-115	<b>Introduction: Opening Remarks and Views from the Compass</b> This opening session will frame the goals of the Summit and define the Human Services Value Curve. Additionally, faculty will present incoming views from the “Compass” – a pre-session diagnostic survey that captures ideas, insights and questions from the program participants. Discussion will focus on the key drivers, challenges and opportunities identified by the plenary. Presenters and panelists include: <ul style="list-style-type: none"> <li>• Name, Harvard University</li> <li>• Julie Booth, Accenture</li> <li>• Tracy Wareing, APHSA</li> </ul>
9:30 – 10:45 AM Harvard University Maxwell-Dworkin Building Room G-115	<b>Beginning with the End in Mind: Views on the Pursuit of Outcomes</b> In this introductory panel and framing session, experienced practitioners will reflect and respond to the findings of the Compass diagnostic survey, and provide a glimpse into the key leadership challenges and opportunities faced in pursuing an outcomes-focused human services organization and system. Particular attention will be paid to how the human services community can work across the system partners – federal, state, non-profit and community organizations – to align outcome goals and move to a Generative future. Presenters and panelists include: <ul style="list-style-type: none"> <li>• David Berns, District of Columbia</li> <li>• Ruth Johnson, State of Louisiana</li> <li>• Name, Fed</li> <li>• Name, Org (non-profit?)</li> <li>• Facilitator, Name, Harvard University</li> </ul>
10:45 – 11:15 AM Outside G-115	<b>BREAK</b>

<p>11:15 AM – 12:15 PM Harvard University Maxwell-Dworkin Building Room G-115</p>	<p><b>A Focus on Impact: Transformation in the State of Washington</b> The trajectory for moving toward the Generative business model and resetting ourselves for the 21<sup>st</sup> century requires us to move from simply improving individual program outcomes and controlling costs in the short term, to assessing how we are having a transformational impact on people's lives now and in the future through a larger system's focus. The Washington Department of Social and Health Services is implementing systems reform and leading change through the economic crisis by integrating case management, bringing person- and family-centered strengths-based principles to scale in all case management programs, bringing an agency-wide orientation toward early childhood science to life in all policy and programs, and building upon the state's long commitment to home- and community-based systems of care. To achieve these ends, Washington DSHS believes in the power of its values and workforce, builds community capacity through dynamic relationships and partnerships, and aligns planning, policy, IT and budget decisions consistent with these goals. In addition, metrics are an important tool in the redesign efforts not only to monitor progress over time but also to inform the initiatives, communicate with stakeholders and describe results. Presenters and panelists include:</p> <ul style="list-style-type: none"> <li>• Susan Dreyfus, State of Washington</li> </ul> <p><b>Reflection and Action</b> In this part of the session members of the Executive Leadership Group and the plenary will summarize findings and translate them to action steps.</p> <ul style="list-style-type: none"> <li>• Name, Org</li> <li>• Facilitator, Name, Harvard University</li> </ul>
<p>12:15 – 1:30 PM Outside G-115</p> <p style="text-align: center;"><b>LUNCH</b></p>	
<p>1:30 – 3:00 PM Harvard University Maxwell-Dworkin Building Room G-115</p>	<p><b>Global Innovations in Human Services</b> As we look beyond the human services challenges and opportunities within the United States, we find there is much to be learned from international communities that have met complex challenges with innovative responses. Canada is rapidly integrating service design and delivery across organizational and provincial boundaries in order to meet new demands. Australia is focusing on "cross-portfolio" objectives as a method to increase the range of services to new groups. And many European countries are transforming operations within the fiscal context of austerity. This session will showcase advances being made around the world, facilitate discussion on the transfer of best practices and share leadership lessons for implementation. Presenters and panelists include:</p> <ul style="list-style-type: none"> <li>• Name, Org, Canada</li> <li>• Name, Org, United Kingdom</li> <li>• Colin Bridge, Australia</li> <li>• Facilitator, Name, Harvard University</li> </ul> <p><b>Reflection and Action</b> In this part of the session members of the Executive Leadership Group and the plenary will summarize findings and translate them to action steps.</p> <ul style="list-style-type: none"> <li>• Name, Org</li> <li>• Facilitator, Name, Harvard University</li> </ul>

3:00 – 3:30 PM Outside G-115	<b>BREAK</b>
3:30 – 4:30 PM Harvard University Maxwell-Dworkin Building Room G-115	<p><b>Focusing on the Customer: Visioning Change in the State of Kansas</b> In the near future, many human services customers will have access to state-level health care exchanges in addition to traditional human services. This healthcare reform presents a great opportunity for focusing on the entire range of consumer needs, and in so doing, pursuing alignment of service and maximization of valued outcomes. In Kansas, leaders are visioning and launching a one-stop shop for health care and human services. Underpinning the one-stop shop is a customer-centered enterprise architecture and eligibility system that will allow for a single-client view and coordinated eligibility, as well as minimizing the amount of documentation and information the consumer will have to provide to receive benefits across agencies. The end goal is a customer-centered, seamless healthcare coverage system that brings a new horizon of holistic outcomes for all Kansans. Presenters and panelists include:</p> <ul style="list-style-type: none"> <li>• Name, Org, State of Kansas</li> </ul> <p><b>Reflection and Action</b> In this part of the session members of the Executive Leadership Group and the plenary will summarize findings and translate them to action steps.</p> <ul style="list-style-type: none"> <li>• Reflector, Name, Org</li> <li>• Facilitator, Name, Harvard University</li> </ul>
4:30 – 5:00 PM Harvard University Maxwell-Dworkin Building Room G-115	<p><b>Reflection and Action Synthesis – A Day One Debrief</b> In this session the plenary will recap lessons learned from the first day and set the stage for key priorities for the second day.</p> <ul style="list-style-type: none"> <li>• Facilitator, Name, Harvard University</li> </ul>
5:00 – 6:30 PM	Optional: Tour of Harvard Yard, free time in Harvard Square, shopping at the Harvard Student Shop or Harvard COOP
6:00 – 9:00 PM Harvard Museum of Natural History	<p><b>RECEPTION (6:00 – 7:00 PM)</b> and <b>DINNER (7:00 – 9:00 PM)</b></p>

<b>Sunday, October 30</b>	
8:00 – 8:30 AM Harvard University Maxwell-Dworkin Building Room G-115	<b>Energizers: Coffee and Continental Breakfast</b>
<b>Topical Break-Out Sessions</b> 8:30 – 9:30 AM	
Workshop One	<p><b>Optimizing Resources in the “New Normal”</b> The economic downturn has created a “new normal” that is reshaping demand on the system for what some experts predict could be years to come. This surge in demand on the social services system is intensified by budget and resource cuts, fragmented technology</p>

	<p>systems and service delivery, and healthcare reform mandates. As a result, it has become more challenging than ever for agencies to make operational improvements, take out costs, prioritize investments, and build capacity. Yet many agencies are "moving the needle" in innovative ways in order to rapidly cut costs while not impacting service provision. This workshop will look at these best practices and provide near-term tactics to help human services organizations optimize resources.</p>
Workshop Two	<p><b>Preparing for a Social Impact Bond Business Model</b>  A human services business model innovation on the horizon is the use of social impact bonds to meet outcome goals. Under a social impact bond model, a government entity contracts with a private sector organization to meet defined outcome goals for a human service program. The private sector entity in turn issues bonds in order to finance the development and provision of a service. The private sector entity and its bondholders receive payments from the government only upon meeting outcome goals. This "alignment" of incentive across partners opens the door to large-scale innovation in human services. This workshop will provide an overview of the model, feature examples from early adopters, and help you prepare your human services system for this future business model.</p>
Workshop Three	<p><b>The Affordable Care Act: Deadlines, Cost Constraints and Opportunities</b>  Health and human services stakeholders have an unprecedented opportunity to collaborate and maximize funding associated with the Affordable Care Act (ACA). However, few states have developed a strategy to embrace and leverage the coming reform. With the 2014 deadline looming for ACA requirements and state budgets shrinking, some states will be extremely challenged to meet the aggressive timeframes while others will have had a jump-start. Forward-thinking leaders are not only looking to coordinate investment across programs within a state, but also to leverage investment and insights from early adopters across state lines. This workshop will provide active dialogue on creative ideas and options for your organization to leverage funding associated with ACA in order to achieve improved integration and better service outcomes for your citizens.</p>
<p>9:45 – 11:00 AM  Harvard University  Maxwell-Dworkin Building  Room G-115</p>	<p><b>Innovating on the Front Lines: Pursuing Outcomes at the Local Level</b>  County and local officials are on the front lines of human services provision, and in many cases, they're also on the front-end of developing innovations in their business models and technology models that enable improved outcomes. In Hampton County, Virginia, officials have leveraged changes in state law to align systems and programs around a "Comprehensive Services Academy" concept that embraces a wraparound service philosophy. The new model has succeeded in lowering costs and improving outcomes across targeted areas. In Jefferson County, Colorado, officials are addressing the needs of an aging population and service-intensive school system by collaborating with faith-based organizations and private-sector community partners to design and mutually deploy responsive programs. This session will look at these two cases and provide insight on leading and pacing reform. Presenters and panelists include:</p> <ul style="list-style-type: none"> <li>• Lynn Johnson, Jefferson County (CO) Human Services</li> <li>• Wanda Rogers and Denise Gallop, Hampton (VA) Department of Human Services</li> </ul> <p><b>Reflection and Action</b>  In this part of the session members of the Executive Leadership Group and the plenary will summarize findings and translate them to action steps.</p> <ul style="list-style-type: none"> <li>• Reflector, Name, Org</li> <li>• Facilitator, Name, Harvard University</li> </ul>

<p><b>11:00 – 11:30 AM</b> <b>Outside G-115</b></p>	<p><b>BREAK</b></p>
<p><b>11:30 AM – 12:30 PM</b> Harvard University Maxwell-Dworkin Building Room G-115</p>	<p><b>Building around Outcomes: Insights from North Carolina</b> Outcome goals should drive the management and operational processes of an organization. Yet often, organizations are hamstrung by inefficient and ineffective legacy processes, limiting the organization's potential to generate desired outcomes. Leaders in North Carolina are addressing this issue head-on by redesigning their business processes to enable caseworkers to focus on the family rather than on administrative tasks. The North Carolina Families Accessing Services through Technology (FAST) Program is designed to integrate and align the way the NC Department of Health and Human Services and the 100 county departments collect, maintain and process information about applicants and recipients. The initiative outlines the steps toward achieving the objectives that will result in improved operations and outcome achievement. Presenters and panelists include:</p> <ul style="list-style-type: none"> <li>• Lanier Cansler, North Carolina Department of Health &amp; Human Services</li> </ul> <p><b>Reflection and Action</b> In this part of the session members of the Executive Leadership Group and the plenary will summarize findings and translate them to action steps.</p> <ul style="list-style-type: none"> <li>• Name, Org</li> <li>• Facilitator, Name, Harvard University</li> </ul>
<p><b>12:30 PM – 1:30 PM</b> <b>Outside G-115</b></p>	<p><b>LUNCH</b></p>
<p><b>1:30 – 2:30 PM</b> Harvard University Maxwell-Dworkin Building Room G-115</p>	<p>Keynote Speaker or Panel Session</p>
<p><b>2:30 – 2:45 PM</b> Harvard University Maxwell-Dworkin Building Room G-115</p>	<p>Program Evaluations and Refreshments</p>
<p><b>2:45 – 3:45 PM</b> Harvard University Maxwell-Dworkin Building Room G-115</p>	<p><b>Conclusions: Reflection and Action on the Pursuit of Outcomes</b> In this closing session, key findings from the Summit will be re-capped. In addition, the plenary will be engaged in discussing what the human service community should do next within individual organizations and identify measurable near-term steps for the community as a whole. Presenters and panelists include:</p> <ul style="list-style-type: none"> <li>• Name, Practitioner</li> <li>• Name, Practitioner</li> <li>• Jerry Friedman, Accenture</li> <li>• Name, Harvard</li> </ul>
<p><b>3:45 PM</b></p>	<p><b>ADJOURNMENT</b></p>

DOC VERSION



1



ADVANTAGE

# FORTIS

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14 Edison Drive,  
Augusta ME 04333.

☐

Check here if Payment Voucher is for more than \$5000

DOC TYPE



GAX

DEPT



10A

Document ID



TR8112CH076

# Fortis Supplemental Data Elements

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DEPT\_CD



10A

DOC\_CD



GAX

DOC\_ID



TR6112CH076

DOC\_V



1

Legal Name



MARY C. MAYHEW

FY



2012

FUND\_CD



014

OBJ\_CD



4270

RSRC\_CD



Unknown

UNIT\_CD



1000

APPR\_CD



014201

INV



TASK\_CD



Unknown

TASK\_ORD\_CD



Unknown

PROG\_CD



Unknown

PPC\_CD



Unknown





DOC VERSION



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Document ID



TR8113PAG0899





Hampton Inn - Presque Isle  
768 Main Street • Presque Isle, ME 04769  
Phone (207) 760-9292 • Fax (207) 760-9293

Trips: 6122791430269

official sponsor U.S. Olympic Team



MAYHEW, MARY  
221 STATE ST  
AUGUSTA, ME 04330  
US

name  
address

room number: 327/NKRUB  
arrival date: 9/9/2012 7:40.00PM  
departure date: 9/11/2012  
adult/child: 1/0  
room rate: \$77.00

If the debit/credit card you are using for check is attached to a bank or checking account, a 1% will be placed on the account for the full anticipated dollar amount to be owed to the hotel, including estimated incidentals, through your date of check-out and such funds will not be released for business hours from the date of check-out longer at the discretion of your financial institution.

Confirmation: 87241915

9/11/2012 PAGE 1

RATE PLAN L-GVT  
HH#  
AL  
BONUS AL CAR

Rates subject to applicable sales, occupancy, or other taxes. Please do not leave any money or items of value unattended in your room. A safe deposit box is available for you in the lobby. I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the amount of these charges. I have requested weekday delivery of USA Today. If refused, a credit will be applied to my account. In the event of an emergency, I, or someone in my party, require special evacuation assistance due to a physical disability. Please indicate yes by checking here: ☐

signature:

date	reference	description	amount
9/9/2012	223494	GUEST ROOM	\$77.00
9/9/2012	223494	RM-STATE TAX	\$5.39
9/10/2012	223665	GUEST ROOM	\$77.00
9/10/2012	223665	RM-STATE TAX	\$5.39
WILL BE SETTLED TO VS *3193			\$164.78
EFFECTIVE BALANCE OF			\$0.00
ESTIMATED CURRENCY TOTAL			

for reservations call 1.800.hampton or visit us online at hampton.com

.thanks..

account no.	date of charge	folio/check no.
		85712 A
card member name	authorization	initial
establishment no. and location	purchases & services	
	taxes	
	tips & misc.	
signature of card member	total amount	0.00
X		

The Hilton Family



CONRAD

DoubleTree

E

Hampton

Home2 Suites

Home2 Suites

Home2 Suites

Home2 Suites

Home2 Suites

Home2 Suites

Home2 Suites

Hilton HHonors

DOC VERSION



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TR8112RM02109



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DEPT\_CD



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DOC\_CD



GAX

DOC\_ID



TR8112CH076

DOC\_Y



1

Legal Name



MARY C MAYHEW

FY



2012

FUND\_CD



014

OBJ\_CD



4270

RSRC\_CD



Unknown

UNIT\_CD



1000

APPR\_CD



014201

INV



TASK\_CD



Unknown

TASK\_ORD\_CD



Unknown

PROG\_CD



Unknown

PPC\_CD



Unknown

DESTINATION CITY	COUNTY	STATE
Various		Maine
PURPOSE OF TRAVEL		
Departmental Meetings		

SCHEDULED PAY DATE

Employees are responsible for complying with State Travel Policy as set forth in Chapter 10 of the SAAM manual and any interpretations made by the Office of the State Controller

TOTAL CLAIMED	200.64
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	200.64

I certify that the above out-of-state travel expenditures are within the specified limits.

DATE:

Received -

Oct 2011



DOC VERSION



1



ADVANTAGE

FORTIS

Office of the State Controller  
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DOC TYPE



GAX

DEPT



10A

Document ID



TR8113PAG1752

VENDOR NUMBER  
VC0000162721

TRAVELER'S NAME AND ADDRESS (PAID BY)

Mary Mayhew

BARGAINING UNIT

WORK PHONE NUMBER

NORMAL WORK HOUR

STATE OF MAINE

TRAVEL AND EXPENSE ACCOUNT VOUCHER

USE BLACK OR BLUE INK ONLY

DEPARTMENT, BOARD OR COMMISSION

Department of Health and Human Services

EMPLOYER'S HEADQUARTERS

Augusta

EMPLOYEE'S RESIDENCE

BP-22 OSC 2010 04 01

GAX

104 - TR 813PA61752

DESTINATION CITY

Various

PURPOSE OF TRAVEL

Departmental Meetings

COUNTY

Maine

STATE

Maine

Employees are responsible for complying with State Travel Policy, as set forth in Chapter 10 of the SAAM manual and any interpretations made by the Office of the State Controller.

DATE		DEPART MONTH DAY TIME	POINT TO POINT TRAVELED	RETURN MONTH DAY TIME	AUTOMOBILE		OTHER		LOGGING AMOUNT (RECEIPT REQUIRED)	MEALS & INCIDENTAL EXPENSES			OTHER EXPENSES		BOARD OR COM. MEMBERS ONLY PER DIEM	
2012					RATE	AMOUNT	(TOLLS, PARKING, ETC.) ITEM	AMOUNT		PER DIEM (M & I)	CHECK MEALS INCLUDED	Receipts - See SAAM, Chapter 10 ITEM	AMOUNT			
10	03		Augusta-Portland-Return		115	50.60										
10	05		Augusta-Belgrade-Return		28	12.32										
10	10		Augusta-Bangor-China		120	52.80										
10	12		Augusta-Portland-Return		115	50.60										
10	17		China-Rockland-Bangor-China		205	90.20										
10	18		Augusta-Biddeford-Augusta		148	65.12										
10	26		Augusta-Belgrade-Return		28	12.32										
					759	333.96										
Cost Center																
010	10A	1000	01		4270	220.36	4271	4273	4274	4275	3890					
014	10A	1000	01		4389		4381	4383	4384	4385						
ADVANCE CODING (Attach copy of related ADVANCE GAX)					4970	133.56	4980	4980	4980	4980						
PLNO	DEPT	UNIT	SUB UNIT	PROG	PPC											

I certify that the amounts are in accordance with applicable regulations, the detailed items changed were actually paid, and the expenses were incurred while conducting official state business.

I certify that the travel shown above was required by the official duties and is in accordance with all applicable regulations.

I certify that the above out-of-state travel expenditures are within the specified limits.

(SIGNATURE OF TRAVELER)

(DATE)

(SIGNATURE OF SUPERVISOR)

(DATE)

(SIGNATURE OF AUTHORIZED OFFICIAL)

(DATE)

11/19/12

12/12/12

RECEIVED PAC

DEC 03 2012

PAID TO BGC

Received -

NOV 19 2012

DHHS Financial Services Center

TOTAL CLAIMED	333.96
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	333.96

DOC VERSION



1

FORTIS

ADVANTAGE



Trips: 3130030410077

Office of the State Controller  
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Augusta ME 04333.

Check here if Payment Voucher is for more than \$5000



DOC TYPE



GAX

DEPT



10A

Document ID



TR8113PAG1922

TRAVELER'S NAME AND ADDRESS (PRINTED)  
Mary Mayhew

WORK PHONE NUMBER

NORMAL WORK HOUR

TRAVEL AND EXPENSE ACCOUNT VOUCHER

USE BLACK OR BLUE INK ONLY

BR-22 OSC 2010 04 01

GAX 1041-TR 1105TH 6170

SCHEDULED PAY DATE

DEPARTMENT, BOARD OR COMMISSION  
Department of Health and Human Services  
EMPLOYEE'S HEADQUARTERS  
Augusta  
EMPLOYEE'S RESIDENCE

DESTINATION CITY  
Various  
COUNTY  
Maine  
STATE  
PURPOSE OF TRAVEL  
Departmental Meetings

Employees are responsible for complying with State Travel Policy, as set forth in Chapter 10 of the SAAM manual and any interpretations made by the Office of the State Controller.

DATE	DEPART TIME	POINT TO POINT TRAVELED	RETURN TIME	AUTOMOBILE		OTHER		LODGING AMOUNT (RECEIPT REQUIRED)	MEALS & INCIDENTAL EXPENSES		OTHER EXPENSES		BOARD OR COMM. MEMBERS ONLY
				RATE	AMOUNT	ITEM	AMOUNT		PER DIEM (M & IE)	CHECK MEALS INCLUDED	AMOUNT	ITEM	
2012	01	6:30 am		73	32.12			116.10					
	02	China-Elsworth		260	114.40								
	05	Elsworth-Machias-China	8:00 pm	62	27.28								
	13	Augusta-Danvers-Retum		115	50.60								
	16	Augusta-Sanford-Retum		180	79.20								
Cost Center				690		303.601		116.10		11200			
FUND	DEPT UNIT	SUB UNIT	PROG	PGC	4276	151.80	4271	4273	58.05	4274	56.1	4275	3890
214	10A	1000	01		43801		4381	4383		4384		4385	
ADVANCE CODING (Attach copy of related ADVANCE GAX)				4970		151.80	4980	4980	58.05	4980	56.1	4980	
FUND	DEPT UNIT	SUB UNIT	PROG	PGC									

I certify that the amounts are in accordance with applicable regulations. The detailed items charged were actually paid, and the expenses were incurred while conducting official state business.

I certify that the travel shown above was required by the official duties and is in accordance with all applicable regulations.

I certify that the above out-of-state travel expenditures are within the specified limits.

(SIGNATURE OF TRAVELER) 12/13/12

(SIGNATURE OF SUPERVISOR)

(DATE)

(SIGNATURE OF AUTHORIZED OFFICIAL)

(DATE)

Received -

12/14/12

RECEIVED PAG

DEC 13 2012

DHHS FSC

Received -

DEC 14 2012

DHHS Financial Services Center

12/14/12

531.70

TOTAL CLAIMED	531.70
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	531.70

4EW, MARY

```

name
address

```

room number:  
arrival date:  
departure date:

134/KXTD  
11/1/2012 2:28:00PM  
11/2/2012 9:12:00AM

adult/child:  
room rate:

1/0,  
116,10

If the debit card binds you are using for the check is attached to a bank or checking account, a hold will be placed on the account for the full anticipated dollar amount to be owed to the hotel, including estimated incidentals, through your date of check-out and such funds will not be released for 72 business hours from the date of check-out or longer at the discretion of your financial institution.

RATE PLAN  
HM#  
AL:  
CAR:

S:ARP

FIRMATION NUMBER: 83442178

2012 PAGE 1

Rates subject to applicable sales, occupancy, or other taxes. Please do not leave any money or items of value unattended in your room. A safety deposit box is available for you in the lobby. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the designated person, company or association fails to pay for any part or the full amount of these charges. I have requested Weekday Delivery of USA TODAY. If refused, a credit of \$0.75 will be applied to my account. In the event of an emergency, I, or someone in my party, require special evacuation due to a physical disability. Please indicate yes by checking here! ☐

signature:

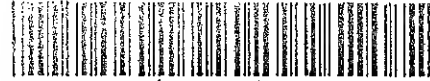
date	reference	description	amount
2/2012	134543	VS *3193	(\$116.10)
5/2012	134739	GUEST ROOM EXEMPT	\$116.10
		** BALANCE **	\$0.00
ROOM & TAX DAILY TOTAL		EXPENSE REPORT SUMMARY  12 00:00:00 STAY TOTAL \$116.10      \$116.10 \$116.10      \$116.10	

Thanks

for reservations call 1.800.hampton or visit us online at hampton.com

for reservations call 1.800.hampton or visit us online at hampton.com		date of charge		folio/check no. 64222		A	
account no.		authorization		initial			
card member name		purchases & services					
establishment no. and location		taxes					
establishment agrees to be bound to card holder for payment		tips & misc.					
signature of card member		total amount					

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DOC TYPE



GAX

DEPT



10A

Document ID



TR8111JMN2437

V00000106121

STATE OF MAINE

TRAVEL AND EXPENSE ACCOUNT VOUCHER

USE BLACK OR BLUE INK ONLY

BP-12 OSC 2010 04 01

DEPARTMENT, BOARD OR COMMISSION  
Department of Health and Human Services  
EMPLOYER'S RESIDENCE  
Augusta

EMPLOYEE'S RESIDENCE

DESTINATION CITY  
Various  
PURPOSE OF TRAVEL  
Departmental Meetings

COUNTY  
Maine

GAX 104 - TR8115M/2437

SCHEDULED PAY DATE

Employees are responsible for complying with State Travel Policy, as set forth in Chapter 10 of the SAMM manual and any interpretations made by the Office of the State Controller.

DATE		POINT TO POINT TRAVELED	RETURN TIME	AUTOMOBILE		OTHER		LOADING AMOUNT (RECEIPT REQUIRED)	MEALS & INCIDENTAL EXPENSES		OTHER EXPENSES		BOARD OR COM. MEMBERS ONLY
MONTH	DAY			DEPART TIME	PER DIEM (M & IE)	CHECK MEALS INCLUDED	ITEM		AMOUNT	PER DIEM	AMOUNT	AMOUNT	
2011	07	So. China-Bangor-Return		176	0.44	77.44							
2	12	Augusta-Portland-Return		110		48.40							
2	14	Augusta-Gardiner-Return		12		5.28							
2	15	Augusta Area		8		3.52							
2	18	Augusta Area		8		3.52							
2	23	Augusta-Hallowell-Return		8		3.52							
Cost Center				322		141.68							
FUND	DEPT	UNIT	SUB UNIT	PROG	PER	4270	4271	4273	4274	4275	3890		
010	100	1000	01			4380	4381	4383	4384	4385			
ADVANCE CODING (Attach copy of related ADVANCE GAX)						4970	4980	4980	4980	4980			
FUND	DEPT	UNIT	SUB UNIT	PROG	PER								

I certify that the amounts are in accordance with applicable regulations, the detailed items charged were actually paid, and the expenses were incurred while conducting official state business.

I certify that the travel shown above was required by the official duties and is in accordance with all applicable regulations.

I certify that the above out-of-state travel expenditures are within the specified limits.

(SIGNATURE OF TRAVELER)

(DATE)

(SIGNATURE OF SUPERVISOR)

(DATE)

(SIGNATURE OF AUTHORIZED OFFICIAL)

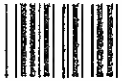
(DATE)

TOTAL CLAIMED	141.68
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	141.68

RECEIVED - JN

3-1-11

DOC VERSION



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**FORTIS**

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Augusta ME 04333.



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DOC TYPE



GAX

DEPT



10A

Document ID



TR8111JMN3094



100000104121

TRAVELER'S NAME AND ADDRESS (PAYEE)  
**Mary Mayhew**

BARGAINING UNIT  
WORK PHONE NUMBER

DATE  
2011

POINT TO POINT TRAVELED  
Augusta-Freeport-Return  
Augusta-Rockland-Return  
Augusta-Waterville-Augusta  
Augusta-Bangor-Augusta  
Augusta-So. Portland-Augusta  
Augusta-Elsworth-Augusta

DEPART TIME  
3 15  
3 22  
4 06  
4 07  
4 07  
4 21

RETURN TIME  
3 15  
3 22  
4 06  
4 07  
4 07  
4 21

NORMAL WORK HOUR

STATE OF MAINE  
TRAVEL AND EXPENSE ACCOUNT VOUCHER  
USE BLACK OR BLUE INK ONLY  
BP-22 OSC 2010 04 01  
DEPARTMENT: BOARD OR COMMISSION  
Department of Health and Human Services  
EMPLOYEE'S HEADQUARTERS  
Augusta  
EMPLOYEE'S RESIDENCE

GAX **10A** - TR811JMN309H  
SCHEDULED PAY DATE

DESTINATION CITY  
Various  
Departmental Meetings

COUNTY  
Maine

STATE  
Maine

Employees are responsible for complying with State Travel Policy as set forth in Chapter 10 of the SAAM manual and any interpretations made by the Office of the State Controller.																							
DATE		DEPART TIME		POINT TO POINT TRAVELED		RETURN TIME		AUTOMOBILE			TRANSPORTATION		LODGING		MEALS & INCIDENTAL EXPENSES			OTHER EXPENSES		BOARD OR COMM MEMBERS ONLY			
MONTH	DAY	MONTH	DAY	MONTH	DAY	MONTH	DAY	RATE	MILES	0.44	AMOUNT	ITEM	AMOUNT	AMOUNT	RECEIPT	REQUIRED	B	L	D	AMOUNT	ITEM	AMOUNT	PER DIEM
2011																							
3	15			Augusta-Freeport-Return				85		37.40													
3	22			Augusta-Rockland-Return				90		39.60													
4	06			Augusta-Waterville-Augusta				47		20.68													
4	07			Augusta-Bangor-Augusta				160		70.40													
4	07			Augusta-So. Portland-Augusta				120		52.80													
4	21			Augusta-Elsworth-Augusta				210		92.40													

I certify that the amounts are in accordance with applicable regulations, the detailed items charged were actually paid, and the expenses were incurred while conducting official state business.

*Mary C. Mayhew* 4/22/11  
(SIGNATURE OF TRAVELER) (DATE)

Received - JMN  
APR 24 2011  
DHHS Financial Service Center

I certify that the above out-of-state travel expenditures are within the specified limits.

*[Signature]* 4/22/2011  
(SIGNATURE OF AUTHORIZED OFFICIAL) (DATE)

TOTAL CLAIMED	313.28
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	313.28

RECEIVED -  
APR 22 2011  
DHHS FINANCIAL SC

DOC VERSION



1



ADVANTAGE

FORTIS

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Payment Voucher

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Augusta ME 04333.



Check here if Payment Voucher is for more than \$5000

DOC TYPE



GAX

DEPT



10A

Document ID



TR8112PAG2653

VC0000162721  
AVG000016721

ENDOR NUMBER:  
TRAVELER'S NAME AND ADDRESS (PRINTED)  
Mary Mayhew

WORKING UNIT:  
NORMAL WORK HOUR

STATE OF MAINE  
TRAVEL AND EXPENSE ACCOUNT VOUCHER  
USE BLACK OR BLUE INK ONLY  
DEPARTMENT: BOARD OF COMMISSION  
Department of Health and Human Services  
EMPLOYEE'S HEADQUARTERS:  
Augusta  
EMPLOYEE'S RESIDENCE:

GAX  
100 - TR 812-PAC 2653  
SCHEDULED PAY DATE

DESTINATION CITY  
Various  
PURPOSE OF TRAVEL:  
Departmental Meetings  
COUNTY  
STATE  
Maine

Employees are responsible for complying with State Travel Policy, as set forth in Chapter 10 of the SAM manual and any interpretations made by the Office of the State Controller.

DATE		DEPART	POINT TO POINT TRAVELED	RETURN	AUTOMOBILE		OTHER		LODGING	MEALS & INCIDENTAL EXPENSES		OTHER EXPENSES		BOARD OR COMM.
MONTH	DAY				RATE	AMOUNT	ITEM	AMOUNT		AMOUNT (RECEIPT REQUIRED)	PER DIEM (N & L)	CHECK MEALS INCLUDED	NOT RELATED TO TRAVEL	
2011	19		China-Bangor-China		102	44.88								
1	19		Augusta-Lewiston-Augusta		67	29.48								
2	23		China-Madison-China		62	27.28								
3	15		Augusta-So. Paris-Augusta		122	53.68								
3	16		China-Brewer-China		105	46.20								
3	23		Augusta-Portland-Augusta		112	49.28								
					570	250.80								
					4270	150.48			4273		4274			
					4271	100.32			4383		4384			
					4870				4980		4980			

I certify that the amounts are in accordance with applicable regulations, the detailed items charged were actually paid, and the expenses were incurred while conducting official state business.

(SIGNATURE OF TRAVELER) *Mary Mayhew* (DATE) 3/30/12

(SIGNATURE OF SUPERVISOR) (DATE)

(SIGNATURE OF AUTHORIZED OFFICIAL) (DATE)

I certify that the travel shown above was required by the official duties and is in accordance with all applicable regulations.

I certify that the above out-of-state travel expenditures are within the specified limits.

TOTAL CLAIMED	250.80
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	250.80

RECEIVED PAG

APR 02 2012

DHHS FSC

Received -

MAR 29 2012

DHHS Financial Services Center

DOC VERSION



1



**FORTIS**

ADVANTAGE

**Office of the State Controller  
Payment Voucher**

Please use a separate form for each document submitted.  
Please sign the BILL to authorize payment.  
*Signatures on this form are not accepted.*

Payment Vouchers for more than \$5,000 must be sent to  
Office of the State Controller for approval.

Other Payment Vouchers go to:  
Revenue Processing, Maine Revenue Services, 24 SHS,  
14 Edison Drive,  
Augusta ME 04333.

☐

Check here if Payment Voucher is for more than \$5000

**DOC TYPE**



**GAX**

**DEPT**



**10A**

**Document ID**



**TR8111JMN4274**

26

DOC VERSION



1



ADVANTAGE

**FORTIS**

Office of the State Controller  
Payment Voucher

Please use a separate form for each document submitted.  
Please sign the BILL to authorize payment.  
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14 Edison Drive,  
Augusta ME 04333.

☐

Check here if Payment Voucher is for more than \$5000

DOC TYPE



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DEPT



10A

Document ID



TR8112PAG3666



DOC VERSION



FORTIS

ADVANTAGE

Office of the State Controller  
Payment Voucher

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Payment Vouchers for more than \$5,000 must be sent to  
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Revenue Processing, Maine Revenue Services, 24 SHS,  
14 Edison Drive,  
Augusta ME 04333.



Check here if Payment Voucher is for more than \$5000

DOC TYPE



GAX

DEPT



10A

Document ID



TR8111NBA06895



GAX	174	-	TR	8/11/64	06885
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SCHEDULED PAY DATE

DESTINATION CITY	COUNTY	STATE
Various		Maine
PURPOSE OF TRAVEL, Departmental Meetings		

[illegible][illegible]

TOTAL CLAIMED	105.60
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	105.60

RECEIVED - NBA

JUN 3 0 2011

DHHS SC  
FINANCIAL SERVICES

# Fortis Supplemental Data Elements

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DEPT\_CD



10A

DOC\_CD



GAX

DOC\_ID



TR8112C0695

DOC\_V



1

Legal Name



MARY C MAYHEW

FY



2012

FUND\_CD



014

OBJ\_CD



4270

RSRC\_CD



Unknown

UNIT\_CD



1000

APPR\_CD



014201

INV



TASK\_CD



Unknown

TASK\_ORD\_CD



Unknown

PROG\_CD



Unknown

PPC\_CD



Unknown

GAX	10	AT8112	RC0695
-----	----	--------	--------

SCHEDULED PAY DATE	
--------------------	--

DESTINATION CITY	COUNTRY	STATE
Various		Maine
PURPOSE OF TRAVEL		
Departmental Meetings		

COUNTY	STATE
	Maine

21

[illegible]

I certify that the above out-of-state travel expenditures are within the specified limits.

TOTAL CLAIMED	61.60
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	61.60

Received -  
AUG 11 2011  
DHHS Financial Services Center

RECEIVED BC

SECRET

8/2/20

DOC VERSION



1



ADVANTAGE

**FORTIS**

Office of the State Controller  
Payment Voucher

Please use a separate form for each document submitted.  
Please sign the BILL to authorize payment.  
*Signatures on this form are not accepted.*

Payment Vouchers for more than \$5,000 must be sent to  
Office of the State Controller for approval.

Other Payment Vouchers go to:  
Revenue Processing, Maine Revenue Services, 24 SHS,  
14 Edison Drive,  
Augusta ME 04333.



Check here if Payment Voucher is for more than \$5000

DOC TYPE



GAX

DEPT



10A

Document ID



TR8113PAG0486



# STATE OF MAINE REQUEST FOR OUT-OF-STATE TRAVEL AND/OR TRAVEL ADVANCE

PLEASE SEND TO: Commissioner, Department of Administrative & Financial Services  
78 State House Station, Augusta, ME 04333

DATE SUBMITTED: April 9, 2012

VCM: \_\_\_\_\_

NAME: Mary C. Mayhew  
first middle Initial last

JOB TITLE: Commissioner

WORK ADDRESS: 221 State Street, #11 State House Station

CITY: Augusta, ME PHONE: 287-4223

HOME ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PHONE: \_\_\_\_\_

BARGAINING UNIT: \_\_\_\_\_

DEPT/AGENCY: DHHS

BUREAU/DIVISION: Commissioner's Office

AGY: \_\_\_\_\_ DOC NUMBER: \_\_\_\_\_  
PV: \_\_\_\_\_ - ADV: \_\_\_\_\_  
BATCH # \_\_\_\_\_

FUND	AGENCY	ORG	APPROP	JOB NO	REP CAT
013	10/A	1000.00	012		
OBJECT	DESCRIPTION			AMOUNT	
4298.00	IN STATE TRAVEL ADVANCE				
4398.00	OUT OF STATE TRAVEL ADVANCE				

CHECK CATEGORY: \_\_\_\_\_

ADDRESS TO FORWARD CHECK (circle one): HOME WORK

Estimated Costs: \*\* All or portion of expense paid by National Medicaid Congress

AIR FARE	**272.60
MILEAGE (110 miles)	**48.40
TOLLS	
MEALS (21.00 meals)	497.00
LODGING (**7 nights)	**1648.62
GROUND TRANSP./Parking	** 340.00
OTHER: Conference Registration	595.00
<b>TOTAL</b>	<b>\$ 3,402.62</b>

DESTINATION: CITY: Washington/Arlington COUNTY: \_\_\_\_\_ STATE: DC/VA

DEPARTURE DATE: 5/29/12 TIME: 3:00 p.m. RETURN DATE: 6/5/12 TIME: 6:00 p.m.

PERSON(S) TRAVELING WITH ME: \_\_\_\_\_

- ☐ Travel directly related to the care of residents, wards, foster children and other individuals under state care or protection;
- ☐ Travel required in the execution of law enforcement investigations, interstate contracts directly related to the extradition of an individual to or from a correctional facility;
- ☐ Travel directly involved in the securing of revenue, or that directly impacts revenue;
- ☐ Travel required in emergencies or other extraordinary circumstances;

OR:

☒ Requesting approval for out of state travel. Justification for this request:

To present and attend the 7th National Medicaid Congress (May 30-June 1). Will be participating in a roundtable discussion on Medicaid challenges and opportunities as well as presenting on value-based purchasing in Medicaid. The National Medicaid Congress will pay for air fare, mileage, some ground transportation, and 2 nights lodging (approximately \$896.80).

To attend the APHSA 2012 National Policy Forum (June 2-5). This will provide an opportunity for networking with national counterparts, learning about what others are doing and sharing ideas. The Forum will focus on APHSA's policy initiative: Pathways The Opportunities Ahead for Human Services.

## APPROVAL

AGENCY TRAVEL COORDINATOR (Required for Travel Advances only): \_\_\_\_\_

SUPERVISOR/BUREAU DIRECTOR: \_\_\_\_\_

COMMISSIONER/COMMISSIONER DESIGNEE (Required for all out of state travel): Mary Mayhew

Department of Administrative & Financial Services Use Only

Comments: \_\_\_\_\_

Signature: [Signature]

Date: 4/17/12

☒ APPROVED

☐ DISAPPROVED

[Signature]

[Signature]

4/20/12

PLEASE SEND TO: Commissioner, Department of Administrative & Financial Services  
78 State House Station, Augusta, ME 04333

DATE SUBMITTED: April 9, 2012

VC#: \_\_\_\_\_

NAME: Mary C. Mayhew  
first middle initial last

JOB TITLE: Commissioner

WORK ADDRESS: 221 State Street, #11 State House Station

CITY: Augusta, ME PHONE: 287-4223

HOME ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PHONE: \_\_\_\_\_

BARGAINING UNIT: \_\_\_\_\_

DEPT/AGENCY: DHHS

BUREAU/DIVISION: Commissioner's Office

AGY	DOC NUMBER
PV	ADV
BATCH #	

FUND	AGENCY	ORG	APPROP	JOB NO	REP CAT
013	10/A	1000.00	012		
OBJECT	DESCRIPTION			AMOUNT	
4298.00	IN STATE TRAVEL ADVANCE				
4398.00	OUT OF STATE TRAVEL ADVANCE				

CHECK CATEGORY: \_\_\_\_\_

ADDRESS TO FORWARD CHECK (circle one): HOME WORK

Estimated Costs: ** All or portion of expense paid by National Medicaid Congress	
AIR FARE	**272.60
MILEAGE ( <u>110</u> miles)	**48.40
TOLLS	
MEALS ( <u>21.00</u> meals)	497.00
LODGING ( <u>** 7</u> nights)	**1649.62
GROUND TRANSP./Parking	** 340.00
OTHER: Conference Registration	595.00
TOTAL	\$ 3,402.62

DESTINATION: CITY: Washington/Arlington COUNTY: \_\_\_\_\_ STATE: DC/VA

DEPARTURE DATE: 5/29/12 TIME: 3:00 p.m. RETURN DATE: 6/5/12 TIME: 6:00 p.m.

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- ☐ Travel directly related to the care of residents, wards, foster children and other individuals under state care or protection;
- ☐ Travel required in the execution of law enforcement investigations, interstate contracts directly related to the extradition of an individual to or from a correctional facility;
- ☐ Travel directly involved in the securing of revenue, or that directly impacts revenue;
- ☐ Travel required in emergencies or other extraordinary circumstances;
- OR:

☒ Requesting approval for out of state travel. Justification for this request:

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APPROVAL

AGENCY TRAVEL COORDINATOR (Required for Travel Advances only): \_\_\_\_\_

SUPERVISOR/BUREAU DIRECTOR: \_\_\_\_\_

COMMISSIONER/COMMISSIONER DESIGNEE (Required for all out of state travel): Mary C. Mayhew

Department of Administrative & Financial Services Use Only

Comments: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

☐ APPROVED

☐ DISAPPROVED

0010860012713 1111

**Veilleux, Kathy**

---

From: Jeffrey Day <daystravel2@adelphia.net>  
 Sent: Wednesday, July 18, 2012 11:56 AM  
 To: Veilleux, Kathy  
 Subject: Fw: MAYHEW/MARY 29MAY PWM

## MAYHEW/MARY 29MAY PWM

---

This document is automatically generated.  
 Please do not respond to this mail.

INVOICE 0000094949  
 DATE 20APRIL12  
 BOOKING REF 8BGMZR  
 AGENT JD/JD

DEPARTMENT OF HUMAN SERVICES  
 221 STATE ST SHS 11  
 AUGUSTA ME 04333

MAYHEW/MARY

ACCOUNT NUMBER 2072872377

SERVICE	DATE	FROM	TO	DEPART	ARRIVE
US AIRWAYS	29MAY	PORTLAND ME	WASHINGTON DC	505P	648P
US 3269	TUESDAY	PORTLAND INTL	R REAGAN NAT		
G ECONOMY		AIRCRAFT:	EMBRAER 175		
		SEAT 20A	CONFIRMED		
		FLIGHT OPERATED BY US AIRWAYS EXPRESS-REP			
US AIRWAYS	05JUN	WASHINGTON DC	PORTLAND ME	300P	433P
US 3262	TUESDAY	R REAGAN NAT	PORTLAND INTL		
G ECONOMY		AIRCRAFT:	EMBRAER 175		
		SEAT 09F	CONFIRMED		
		FLIGHT OPERATED BY US AIRWAYS EXPRESS-REP			

AIR FARE 210.23	TAX 37.37	AIR TOTAL USD	247.60
		SERVICE FEE/MCO USD	25.00
		INVOICE TOTAL USD	272.60

TICKET PAYMENT: CA XXXXXXXXXXXXX8823  
 MCO PAYMENT: CA XXXXXXXXXXXXX8823

RESERVATION NUMBER(S) US/B2QQTb

ETKT:US 037 7036991627  
 SVC: 890 0562039718

THANK YOU FOR CALLING DAYS TRAVEL BUREAU  
 YOUR TICKETS ARE NONREFUNDABLE AND  
 ANY CHANGES ARE SUBJECT TO A FEE BY THE AIRLINES

*paid for by  
 State of Maine  
 reimbursed to  
 Mary by check*





HYATT REGENCY CRYSTAL CITY  
2709 JEFFERSON DAVIS HIGHWAY  
ARLINGTON, VA 22202  
Tel: 1-703-418-1234  
Fax: 1-703-418-1289

## INFORMATION INVOICE

Payee Mary Mayhew  
221 State Street  
Augusta, ME 04333

Confirmation No. 327379101

Group Name Medicare-Medicaid Payment Incentives

Room No. 0918  
Arrival 05-29-12  
Departure 06-01-12  
Page No. 1  
Folio Window 1  
Folio

Date	Description	Charges	Credits
05-29-12	- In Room Dining Dinner Food	36.73	
05-29-12	OCV Movies	21.59	
05-29-12	State Occupancy Tax - 5.0%	9.45	
05-29-12	County Occupancy Tax - 5%	9.45	
05-29-12	Package	189.00	
05-30-12	- Cinnabar Lunch Food	19.35	
05-30-12	State Occupancy Tax - 5.0%	9.45	
05-30-12	County Occupancy Tax - 5%	9.45	
05-30-12	Package	189.00	
05-31-12	- In Room Dining Breakfast Food	26.27	
05-31-12	State Occupancy Tax - 5.0%	9.45	
05-31-12	County Occupancy Tax - 5%	9.45	
05-31-12	Package	189.00	
06-01-12	Visa		727.64

No frequent traveler account has been credited for this stay. To enroll in Gold Passport, call 1-800-51-HYATT, or visit [www.GoldPassport.com](http://www.GoldPassport.com).

Total	727.64	(727.64)
Balance		0.00

## Guest Signature

I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

I accept delivery of The Wall Street Journal M-F (Gold Passport, Concierge, and VIP Rooms only). If refused, a refund of \$1 will be provided.

Thank you for choosing HYATT REGENCY CRYSTAL CITY. Our goal is to provide every guest with an exceptional stay and we are interested in hearing any comments you may have. Please contact us through one of the following options.

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Trips: 3122400980163

Hyatt Regency Washington on  
Capitol Hill  
400 New Jersey Avenue, NW  
Washington, DC 20001  
Telephone: 1 202 737 1234  
Fax: 1 202 737 5773  
www.hyattregencywashington.com

# INFORMATION INVOICE

Payee Mary Mayhew  
221 State St  
11 State House Station  
Augusta ME 04333

Membership

Bonus Code

Confirmation No. 338439301

Group Name Am Public Huma Services Assn

Room No.

Arrival 06-03-12

Departure 06-04-12

Page No. 1 of 1

Folio Window 1

Folio 519298

Invoice

Date	Description		Charges	Credits
06-01-12	No Show Room		224.00	
06-01-12	Occupancy Tax		32.48	
06-02-12	Visa	XXXXXXXXXXXX3193	XX/XX	256.48

No frequent traveler account has been credited for this stay. To enroll in Gold Passport, call 1-800-51-HYATT, or visit [www.GoldPassport.com](http://www.GoldPassport.com).

Total	256.48	256.48
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Balance	0.00
---------	------

## Guest Signature

I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

I accept delivery of The Wall Street Journal M-F (Gold Passport, Concierge, and VIP Rooms only). If refused, a refund of \$1 will be provided.

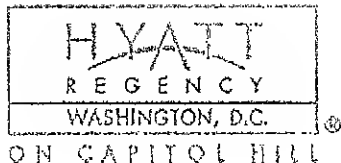
Was your stay exceptional? Please let us know what you think...  
Simply e-mail us at [QualityWasrw@hyatt.com](mailto:QualityWasrw@hyatt.com)

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Lost & Found questions, please email [Lost@hyatt.com](mailto:Lost@hyatt.com)

Please remit payment to:  
Hyatt Regency Washington on Capitol Hill  
PO Box 6012  
Washington, DC 20042

Customer Service number: 1-888-863-3020  
Customer Service email: [Na.CustomerService@Hyatt.com](mailto:Na.CustomerService@Hyatt.com)



Trip#: 312240000184

Hyatt Regency Washington on  
Capitol Hill  
400 New Jersey Avenue, NW  
Washington, DC 20001  
Telephone: 1 202 737 1234  
Fax: 1 202 737 5773  
www.hyattregencywashington.com

# INFORMATION INVOICE

Payee Mary Mayhew  
221 State St  
11 State House Station  
Augusta ME 04333

Room No.  
Arrival 06-03-12  
Departure 06-04-12  
Page No. 1 of 1  
Folio Window 2  
Folio  
Invoice

Membership  
Bonus Code  
Confirmation No. 338439301  
Group Name Am Public Huma Services Assn

Date	Description	Charges	Credits
06-03-12	No Show Room	224.00	
06-03-12	Occupancy Tax	32.48	
06-04-12	Visa XX/XX		256.48
06-05-12	No Show Adj	-224.00	
06-05-12	Occupancy Tax Adj.	-32.48	
06-05-12	Visa XX/XX		-256.48

No frequent traveler account has been credited for this stay. To enroll in Gold Passport, call 1-800-51-HYATT, or visit [www.GoldPassport.com](http://www.GoldPassport.com).

Total 0.00 0.00

Balance 0.00

## Guest Signature

I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

I accept delivery of The Wall Street Journal M-F (Gold Passport, Concierge, and VIP Rooms only) If refused, a refund of \$1 will be provided.

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Simply e-mail us at [QualityWasrw@hyatt.com](mailto:QualityWasrw@hyatt.com)

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Lost & Found questions, please email [Lost@hyatt.com](mailto:Lost@hyatt.com)

Please remit payment to:  
Hyatt Regency Washington on Capitol Hill  
PO Box 6012  
Washington, DC 20042

Customer Service number: 1-888-863-3020  
Customer Service email: [Na.CustomerService@Hyatt.com](mailto:Na.CustomerService@Hyatt.com)

STATE OF MAINE Trips: 3122400980165  
AIR TRAVEL QUOTATION FORM

FOR TRAVEL FROM: Portland, ME TO: Washington, DC  
DEPARTURE DATE: 29-May-12 RETURN DATE: 5-Jun-12

NAME: <u>Mary Mayhew</u>	Account Number: <u></u>
<u>DHHS, #11 State House Station</u>	Reporting Category: <u></u>
<u>Augusta, ME</u>	Project Number: <u></u>

#1. Source Name: AAA City/Town: Augusta

Agents Name: Linda Phone: 622-2221

(if applicable)

Fare Quoted: \$272.60 Accepted: N

(yes/no)

#2. Source Name: Days Travel City/Town: Augusta

Agents Name: Jeff Phone: 623-4591

(if applicable)

Fare Quoted: \$272.60 Accepted: Y

(yes/no)

#3. Source Name: Dube Travel City/Town: Augusta

Agents Name: Donna Phone: 622-6244

(if applicable)

Fare Quoted: \$277.60 Accepted: N

(yes/no)

Instructions:

- 1 This form must be completed for all air line tickets purchased. You must have quotes from at least three travel agents or Internet vendors for each trip.
- 2 Indicate departure city and destination city.
- 3 This form must be attached to your Out-of-State Travel and/or Travel Advance (BP 14). NOTE: Travel advances will not be made for the airfare.

**The National Medicaid Congress**  
**Special Health Reform Implementation Summit**  
**Audio Conference and Live Event**

**May 30 ~ June 1, 2012**  
**Hyatt Regency Crystal City**  
**Washington, DC**

March 14, 2012

Mary Mayhew  
Commissioner, Department of Health and Human Services  
State of Maine  
221 State Street, #11 State House Station  
Augusta, ME 04333-0011

Dear Ms. Mayhew,

I am pleased to confirm your participation on the faculty of The Seventh National Medicaid Congress which will take place in Washington, DC May 30 ~ June 2, 2012. The conference will be offered both onsite and online (live and archived). This conference is co-located with the First National Medicare-Medicaid Payment Incentives and Penalties Summit ([www.MedicareMedicaidPaymentSummit.com](http://www.MedicareMedicaidPaymentSummit.com)). As a member of the faculty, you are entitled to a complimentary registration to the Medicare-Medicaid Payment Incentives and Penalties Summit, which includes access to all sessions of the conference and full access to the archived content. We will send you a username, password and instructions on how to access the archived content one week before the conference. Accompanying your speaker packet is a conference brochure for your perusal.

The sessions in which you will participate are entitled 1) *Medicaid Challenges and Opportunities in the States Medicaid Directors Roundtable Discussion*; 2) *Value-Based Purchasing in Medicaid - the MaineCare VBP Initiative* and are scheduled for 1) Thursday; 2) Friday, 1) May 31, 2012; 2) June 1, 2012, from 1) 8:45am-10:00am; 2) 11:00am-11:30am. If you are speaking alone, we suggest that you allow 5 - 10 minutes for questions and commentary at the end of your presentation.

Enclosed is your faculty packet. You will find a checklist that sets forth forms to be completed and returned. The Waiver and Consent form is due by **May 2, 2012**. We ask all speakers to execute this form so that we can broadcast the Congress live over the Internet to online attendees. The Faculty Itinerary Form, Audio Visual Requirements Form, and your short electronic bio are also due by **May 2, 2012**.

We ask that you submit your Congress presentation no later than **May 9, 2012**. If you need to revise your presentation, all final versions must be submitted **no less than 24 hours prior to the session** as we need time to prepare them for web-streaming. Please read the enclosed Presentation Production Guidelines document before producing your presentation. All conference presentations received by the deadline will be included on the Conference CD which will be given to attendees at registration as well as being posted on the Congress website. Updated faculty presentations and new presentations received on-site will be posted on the Congress website.

Should you wish to invite a colleague or guest to the Congress, the conference offers a "Friend of Faculty" discounted rate. The discounted rate for onsite attendance is \$795.00 which does not include the preconference sessions. The discounted rate for attending online is \$595.00 and includes the preconference sessions. More information about registering for the special rate is included on the General Information page of this speaker packet.

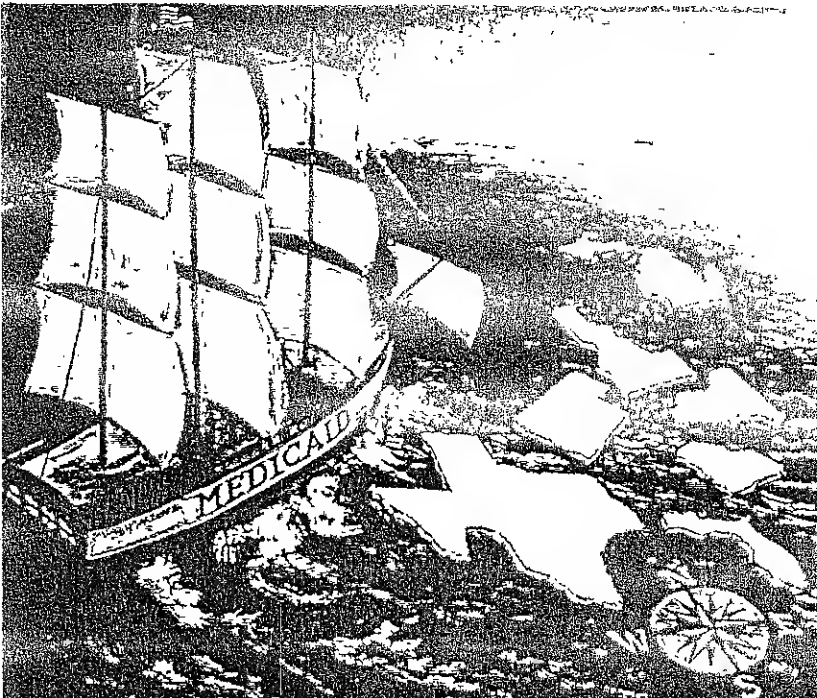
We strongly recommend booking your hotel room soon as there are a limited number of rooms in the hotel room block and we anticipate the hotel will sell out.

For program and other relevant information, see the conference website at [www.MedicaidCongress.com](http://www.MedicaidCongress.com). Should you have any questions, please feel free to call me directly at 206.244.4861 or email me at [mfriedman@vmainc.com](mailto:mfriedman@vmainc.com). I look forward to working with you and making this a successful event.

Sincerely yours,

*Melissa Friedman*  
Melissa Friedman  
Faculty Manager

**The Seventh National Medicaid Congress**  
Attn: Melissa Friedman  
16805 6th Ave, SW, Seattle, WA 98166



# The SEVENTH NATIONAL Medicaid Congress

Successful State Models for  
Dual Eligibles, Health Homes,  
and Medicaid Expansion

May 30 – June 1, 2012

Hyatt Regency Crystal City at Reagan Airport  
Arlington, VA

[www.MedicaidCongress.com](http://www.MedicaidCongress.com)

A Hybrid  
Conference  
& Internet  
Event  
See page 2

Co-located with the National Medicare-Medicaid  
Payment Incentives and Penalties Summit

[www.MedicareMedicaidPaymentSummit.com](http://www.MedicareMedicaidPaymentSummit.com)

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health policy  
REVIEW

Health Affairs

Health  
Policy

Accountable  
Care

Medical  
Home

Predictive  
Modeling

Readmissions

Trips: 3122400980107

## Conference Co Chairs:

Melinda K. Abrams, MS, Vice President and Director, Patient-Centered  
Coordinated Care Program, The Commonwealth Fund

Matthew D. Eyles, Vice President, Public Affairs and Policy, Coventry Health  
Care, Inc.

Suzanne Gore, JD, MSW, Director of Integrated Care for Dual Eligibles,  
Center for Health Care Strategies

John Iglehart, Founding Editor, *Health Affairs*; National Correspondent, *New  
England Journal of Medicine*

Tricia McGinnis, MPP, MPH, Senior Program Officer, Center for Health  
Care Strategies

Sara Rosenbaum, JD, Chair of the Department of Health Policy and  
Harold and Jane Hirsh Professor of Health Law and Policy, George Washington  
University

Mary Takach, MPH, RN, Program Director, National Academy for State  
Health Policy

## Keynote Speakers:

Melanie Bella, Director of the Federal Coordinated Health Care Office,  
Centers for Medicare and Medicaid Services, US Department of Health and  
Human Services

Jonathan Blum, MPP, Deputy Administrator and Director of the Center  
for Medicare, Centers for Medicare and Medicaid Services, US Department of  
Health and Human Services

Jeffrey Brenner, MD, Executive Director/Medical Director, Camden  
Coalition of Healthcare Providers

Dan Crippen, MA, PhD, Executive Director, National Governors Association

Bruce Goldberg, MD, Director, Oregon Health Authority

Timothy S. Jost, JD, Robert L Willet Family Professor of Law, Washington  
and Lee University School of Law

Cindy Mann, Deputy Administrator and Director, Center for Medicaid and  
CHIP Services, Centers for Medicare and Medicaid Services, US Department of  
Health and Human Services

Dan Mendelson, Chief Executive Officer, Avalere Health; Former Associate  
Director for Health, Office of Management and Budget

Diane Rowland, Executive Vice-President and Executive Director, Kaiser  
Commission on Medicaid and the Uninsured, Henry J. Kaiser Family Foundation

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## THE SEVENTH NATIONAL MEDICAID CONGRESS

The Seventh National Medicaid Congress comes at a time of great opportunity and great turmoil. The Administration must continue to balance its desire to move forward with expanded coverage through Medicaid and CHIP with the need to find ways to help States struggling mightily with huge deficits. Waivers abound. Managed care seems to be the watchword, even for dual eligibles, creating both opportunities and challenges for managed care plans and often concern from Medicaid advocates. A wary and largely uncooperative Congress and a Presidential election year complicate the political landscape, and hanging over everything is the looming Supreme Court decision over whether the Medicaid expansion is "coercive" and whether the individual mandate and even the Affordable Care Act itself is unconstitutional. At the same time, however, there is also innovation and opportunity at State and local levels in the areas of integrated care delivery, meaningful use of IT, streamlined eligibility and enrollment systems, expanded use of health homes and medical homes, and the first building blocks of Medicaid Accountable Care Organizations (ACOs).

The Seventh National Medicaid Congress will bring together the best and the brightest from Federal and State government, academia, health plans, consumer advocacy groups, and the provider community to explore the policy issues that sometimes divide us and the passion for quality and patient- and family-centered care in Medicaid and CHIP that unites us. Over three intense days — May 30 – June 1, 2012 — the Congress will offer everything from practical reports from the field to keynote addresses from the leading national figures on Medicaid policy and operational issues. For those with limited travel budgets, the Medicaid Congress will again be streamed live over the Internet to make it more accessible to state agencies and not-for-profit organizations. With Medicaid at the forefront, this is a "must attend" event.

## Who Should Attend:

- Federal and State Policymakers
- Pharmaceutical Manufacturers
- Health Services Researchers and Academics
- Pharmaceutical and Health Care Executives and Board Members
- State Medicaid and Pharmacy Directors and Managers
- Federal and State Legislators and Staff
- Patient Advocates
- Community Health Centers and Safety Net Clinics
- Medicaid Managed Care Directors
- Hospitals and Health Systems
- Medical Directors
- State Budget Officers
- State and Local Public Health Agencies
- Healthcare IT Companies and Consultants
- Pharmacists
- Purchasers, including Private Employers and Public Purchasers
- Pharmacy Benefit Management Companies
- Health Plans and Health Insurers
- State Inspectors General and Program Integrity Managers
- Wholesale, Retail, Mail Order, and Internet Pharmacies
- Health Care Attorneys and In-house Counsel
- Pharmaceutical Consultants
- Investment Bankers
- Venture Capitalists
- Consumer Advocacy Groups Representing Behavioral Health and Physical and Developmental Disability

## Participation Options

### Traditional Onsite Attendance

Simply register, travel to the conference city and attend in person.

PROS: subject matter immersion; professional networking opportunities; faculty interaction.

### Live and Archived Internet Attendance

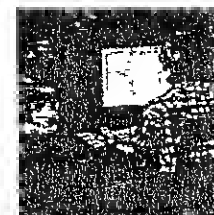
Watch the conference in live streaming video over the Internet and at your convenience at any time 24/7 for six months immediately following the event.

The archived conference includes speaker videos and coordinated PowerPoint presentations.

PROS: Live digital feed and 24/7 Internet access for the next six months; accessible in the office, at home or anywhere worldwide with Internet access; avoid travel expense and hassle; no time away from the office.



Onsite



At your office ...



... or home





Wednesday, May 30, 2012

## PRECONFERENCE SYMPOSIUM

### PRECONFERENCE — The Emergence of Medicaid ACOs

7:00 am Registration Commences

8:00 am Preconference Welcome and Overview

Tricia McGinnis, MPP, MPH, *Senior Program Officer, Center for Health Care Strategies, Hamilton, NJ (Chair)*

8:15 am Core Competencies for Medicaid ACOs

Naomi Wyatt, Esq., *Director of Legal and Governmental Affairs, Camden Coalition of Healthcare Providers, Camden, NJ*

8:45 am Different Financial Models for Medicaid ACOs

Tricia McGinnis, MPP, MPH, *Senior Program Officer, Center for Health Care Strategies, Hamilton, NJ*

9:15 am CMS Interests and Initiatives

James Johnston (Invited), *Health Insurance Specialist, Medicare Medicaid Innovation Center, Center for Medicare and Medicaid Services, US Department of Health and Human Services, Baltimore, MD*

9:45 am BREAK

10:15 am Panel of State Initiatives on Medicaid ACOs

Laurel Karabatsos (Invited), *Director, Medicaid Program Division, Department of Health Care Policy and Financing, State of Colorado, Denver, CO*

Michelle Probert, *Director of Strategic Initiatives, Office of MaineCare Services, State of Maine, Augusta, ME*

Marie Zimmerman, MPP, *Health Care Policy Director, Office of the Assistant Commissioner — Health Care, State of Minnesota Department of Human Services, St. Paul, MN*

11:30 am Evaluation Design for a Medicaid ACO

Derek DeLia, PhD, *Associate Research Professor, Center for State Health Policy, Rutgers University, New Brunswick, NJ*

12:00 pm Adjournment

Wednesday, May 30, 2012

## NATIONAL MEDICAID CONGRESS

### Day I

Opening Joint Plenary Session with the National Medicare-Medicaid Payment Summit

### PART I: THE CURRENT MEDICARE AND MEDICAID LANDSCAPE

1:00 pm Welcome and Overview

Sara Rosenbaum, JD, *Chair of the Department of Health Policy and Harold and Jane Hirsh Professor of Health Law and Policy, George Washington University, Washington, DC (Co Chair)*

1:15 pm The Medicare of Tomorrow — a Value-Based Purchaser

Jonathan Blum, MPP, *Deputy Administrator and Director of the Center for Medicare, Centers for Medicare and Medicaid Services, US Department of Health and Human Services, Washington, DC*

2:00 pm Medicaid 2014 — Managing Expansion in Partnership with the States

Cindy Mann, *Director, Center for Medicaid and State Operations (CMSO) Centers for Medicare and Medicaid Services, US Department of Health and Human Services, Baltimore, MD*

2:45 pm Program Integrity in Medicare and Medicaid — the End of "Pay and Chase"

Staff Member, *Center for Program Integrity, Centers for Medicare and Medicaid Services, US Department of Health and Human Services, Baltimore, MD*

3:15 pm Networking Break

3:45 pm New Opportunities for Coordinating Care for Dual Eligibles

Melanie Bella, *Director, Federal Coordinated Health Care Office, Centers for Medicare and Medicaid Services, US Department of Health and Human Services, Baltimore, MD*

4:15 pm Medicare Policy Issues for the Future

Robert A. Berenson, MD, FACP, *Institute Fellow at the Urban Institute, Washington, DC*

4:45 pm Medicaid Policy Issues for the Future

Sara Rosenbaum, JD, *MACPAC Commissioner, Chair of the Department of Health Policy and Harold and Jane Hirsh Professor of Health Law and Policy, George Washington University, Washington, DC*

5:15 pm The Supreme Court and the Future of Medicaid

Timothy S. Jost, JD, *Robert L. Willet Family Professor of Law, Washington and Lee University School of Law, Lexington, VA*

5:45 pm Adjournment and Joint Networking Reception

## Special Subscription Offer



Accountable Care News, Medical Home News, Predictive Modeling News and Readmissions News are pleased to offer attendees of The National Medicaid Congress a special discounted subscription offer.

All offer 12 pages of outstanding content each month. Every issue includes three major articles, industry news and resources, a Thought Leader segment featuring national opinion leaders commenting on an important issue of the day, and an interview with a key figure in the field.

### SPECIAL CONGRESS ATTENDEE SUBSCRIPTION OFFER

Save \$173 off the annual subscription rate for your first year, plus you can cancel at any time and receive a pro rata refund.

SPECIAL ANNUAL SUBSCRIPTION RATE — pay just \$295 instead of the regular \$468.

Use the Congress Registration Form in this brochure and complete the respective newsletter subscription information.



Thursday, May 31, 2012

# NATIONAL MEDICAID CONGRESS Day II

## MORNING PLENARY SESSION

8:00 am Welcome and Overview

Matthew D. Eyles, *Vice President, Public Affairs and Policy, Coventry Health Care, Inc., Bethesda, MD (Co Chair)*

8:15 am Health Reform, Medicaid Expansion and the Challenges for Providers

Jeffrey Moser, MS, *Vice President, SG2, Skokie, IL*

8:45am Medicaid Challenges and Opportunities in the States Medicaid Directors Roundtable Discussion

Bruce Goldberg, MD, *Director, Oregon Health Authority, Salem, OR*

Mary Mayhew, *Commissioner, Department of Health and Human Services, State of Maine, Augusta, ME*

Mark Schaefer, PhD, *Director, Medical Care Administration, Department of Social Services, State of Connecticut, Hartford, CT*

10:00 am Networking Break in the Exhibit Hall

10:30 am Medicaid Managed Care Plans — Opportunities and Challenges under Health Reform

Thomas Johnson, *Executive Director, Medicaid Health Plans of America, Washington, DC*

Brian D. Coyne, MA, *Senior Vice President, Federal Government Relations, Amerigroup Corporation, Washington, DC*

Frank J. Siano, *Vice President, Medicaid Business Development, Coventry Health Care, Inc., St Louis, MO*

Tom Kelly, *Chief Executive Officer, Schaller Anderson, Inc., Columbia, MO*

11:30 am Overview of Current Section 1115 Waiver Activity and Issues

Samantha Artiga, *Associate Director, Kaiser Commission on Medicaid and the Uninsured, Henry J. Kaiser Family Foundation, Washington, DC*

12:00 pm Networking Lunch

## MINI SUMMITS

### MINI SUMMIT I — Dual Eligibles

1:00 pm Welcome and Overview

Suzanne Gore, JD, MSW, *Director of Integrated Care for Dual Eligibles, Center for Health Care Strategies, Hamilton, NJ (Mini Summit Chair)*

1:15 pm Readmissions Rates for Dual Eligibles

Micha Segal, *Policy and Data Analysis Group, Center for Strategic Planning, Centers for Medicare and Medicaid Services, US Department of Health and Human Services, Washington, DC*

1:45 pm Benefits, Protections, and Partnerships for Duals — the Advocates' Perspective

### Mental Health

Michael J. Fitzpatrick, MSW, *Executive Director, National Alliance on Mental Illness, Arlington, VA*

### Developmental Disability

Sharon Lewis, *Commissioner, Administration on Developmental Disabilities, Administration for Children and Families, US Department of Health and Human Services, Washington, DC*

### Seniors

Kevin Prindiville, *Deputy Director, National Senior Citizens Law Center, Oakland, CA*

### Physical Disability

Bill Henning, *Executive Director, Boston, Center for Independent Living, Boston, MA*

### CMS Resource

Edo Banach, *Senior Technical Director, Medicare Medicaid Coordination Office, Centers for Medicare and Medicaid Services, US Department of Health and Human Services, Baltimore, MD*

Anne Cohen, MPH, *Health and Disability Policy Consultant, Disability Health Access, LLC, Mountain View, CA (Moderator)*

4:00 pm Monitoring Managed Care Plans for Performance

Chris Duff, *Acting Executive Director, Disability Practice Institute, Boston, MA*

3:00 pm Networking Break

3:30 pm Crafting New Care Models for Duals — Stakeholder Feedback from the California Town Halls

Peter Harbage, *President, Harbage Consulting, Washington, DC*

4:15 pm Medicaid Health Plan Core Competencies for Managing the Disabled and Dual Eligibles

### Introductory Remarks

Mary Kennedy, *Vice President, Medicare and Managed Long-Term Care Policy, Association for Community Affiliated Plans (ACAP), Washington, DC*

### Roundtable Discussion

Trudi Carter, MD (Invited), *Chief Medical Officer, Cal-Optima, Orange, CA*

Janet Grant, *Executive Vice President of External Affairs and Corporate, Compliance Officer, CareSource, Dayton, OH*

Beth Meroonian, *Director of Quality Management, Neighborhood Health Plan of Rhode Island, Providence, RI*

Mary Kennedy, *Vice President, Medicare and Managed Long-Term Care Policy Association for Community Affiliated Plans (ACAAP), Washington, DC (Moderator)*

**5:30 pm Wrap-Up and Final Q&A**

Suzanne Gore, JD, MSW, *Director of Integrated Care for Dual Eligibles Center for Health Care Strategies, Hamilton, NJ (Mini Summit Chair)*

**5:45 pm Networking Reception**

**MINI SUMMIT II — Medical and Health Homes in the Safety Net**

**1:00 pm Welcome and Overview of the Session**

Melinda Abrams, MS, *Vice President, Patient-Centered Coordinated Care, The Commonwealth Fund, New York, NY (Mini Summit Co Chair)*

**1:20 pm Safety Net Medical Homes at the Community Level — Roundtable Discussion with Safety Net Clinic Representatives**

Melinda Abrams, MS, *Vice President, Patient-Centered Coordinated Care, The Commonwealth Fund, New York, NY (Moderator)*

**2:20 pm Medical and Health Homes — State Initiatives Overview**

Mary Takach, MPH, RN, *Program Director, National Academy for State Health Policy, Portland, ME (Mini Summit Co Chair)*

**Roundtable Discussion on State Medical Home Initiatives**

Bruce Goldberg, MD, *Director, Oregon Health Authority, Salem, OR*

Lisa M. Letourneau, MD, MPH, *Executive Director, Quality Counts, Scarborough, ME*

Mark Schaefer, PhD, *Director, Medical Care Administration, Department of Social Services, State of Connecticut, Hartford, CT*

Mary Takach, MPH, RN, *Program Director, National Academy for State Health Policy, Portland, ME (Moderator)*

**3:30 pm Networking Break in Exhibit Hall**

**4:00 pm Knitting it All Together — ACOs, Medical Homes, Beacon, Duals, Managed Care — into an Organized Delivery System**

Julian Harris, MD, MBA, *Director of the Office of Medicaid, Commonwealth of Massachusetts, Boston, MA*

Mark Larson (Invited), *Commissioner, Department of Vermont Health Access, State of Vermont, Montpelier, VT*

Anthony D. Rodgers (Invited), *Deputy Administrator and Director, Center for Strategic Planning and State Innovation Initiative, Centers for Medicare and Medicaid Services, US Department of Health and Human Services, Washington, DC*

Melinda Abrams, MS, *Vice President, Patient-Centered Coordinated Care, The Commonwealth Fund, New York, NY (Moderator)*

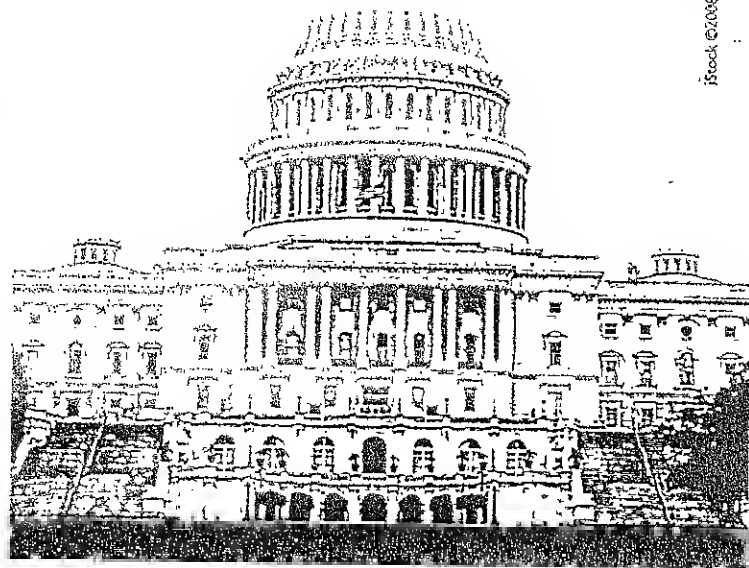
Mary Takach, MPH, RN, *Program Director, National Academy for State Health Policy, Portland, ME (Moderator)*

**5:00pm Engaging Medicaid Enrollees through Text Messaging**

Chuka Agugua, *Relationship Manager, Assurance Wireless, Irving, TX*

**5:30 pm Adjourn**

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Friday, June 1, 2012

**NATIONAL MEDICAID CONGRESS • Day III**  
**Closing Plenary Session — The Road Ahead**

**8:00 am Welcome and Overview**

John Iglehart, *Founding Editor, Health Affairs, National Correspondent, New England Journal of Medicine, Washington, DC (Co Chair)*

**8:20 am Medicaid Issues for the Future**

Diane Rowland, *Executive Vice President, Henry J. Kaiser Family Foundation; Executive Director, Kaiser Commission on Medicaid and the Uninsured; Executive Director, MACPAC, Washington, DC*

**9:00 am Medicaid: The View from the Governor's Office**

Dan Crippen, MA, PhD, *Executive Director, National Governors Association, Washington, DC*

**9:30 am Oregon's Community Care Organizations (CCOs)**

Bruce Goldberg, MD, *Director, Oregon Health Authority, State of Oregon, Salem, OR*

**10:00 am Networking Break**

**10:30 am Community Level Shared Savings in a Medicaid ACO Model**

Jeffrey Brenner, MD, *Executive Director/Medical Director, Camden Coalition of Healthcare Providers, Camden, NJ*

**11:00 am Value-Based Purchasing in Medicaid — the MaineCare VBP Initiative**

Mary Mayhew, *Commissioner, Department of Health and Human Services, State of Maine, Augusta, ME*

**11:30 am Why Medicaid is Not Sustainable in its Current Form**

Dan Mendelson, *President and Founder, Avalere Health; Former Associate Director for Health, Office of Management and Budget, Washington, DC*

**12:00 pm Adjournment**

**Veilleux, Kathy**

---

**From:** Raymond Carter <raymondcarter2@gmail.com>  
**Sent:** Thursday, January 12, 2012 1:31 PM  
**To:** Veilleux, Kathy  
**Subject:** Re: invitation to Speak at the 2012 National Medicaid Congress

My error - that is our standard policy but we would cover both nights --- I'm hoping that isn't too much time out of the office for her.

On Thu, Jan 12, 2012 at 10:22 AM, Veilleux, Kathy <Kathy.Veilleux@maine.gov> wrote:

I was just checking because your e-mail said that you would cover one nights lodging, so I was thinking that she only needed to be there on one day.

Kathy Veilleux, Special Assistant to the Commissioner  
Department of Health and Human Services  
221 State Street  
#11 State House Station  
Augusta, ME 04333-0011  
Tel: (207) 287-4223  
Fax: (207) 287-3005

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**From:** Raymond Carter [mailto:raymondcarter2@gmail.com]  
**Sent:** Thursday, January 12, 2012 1:17 PM

**To:** Veilleux, Kathy  
**Subject:** Re: Invitation to Speak at the 2012 National Medicaid Congress

Sorry -- the Medicaid Directors roundtable is Thursday morning, May 31 at 9am, and her plenary session talk is Friday, June 1 currently at 11:00am (although I could make it earlier if that would help). So she would need to fly down on Wed. afternoon the 30th.

On Thu, Jan 12, 2012 at 10:05 AM, Veilleux, Kathy <Kathy.Veilleux@maine.gov> wrote:

What days should we plan on her being at the conference?

Kathy Veilleux, Special Assistant to the Commissioner  
Department of Health and Human Services  
221 State Street  
#11 State House Station  
Augusta, ME 04333-0011  
Tel: (207) 287-4223  
Fax: (207) 287-3005

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**From:** Raymond Carter [mailto:raymondcarter2@gmail.com]  
**Sent:** Thursday, January 12, 2012 1:01 PM  
**To:** Veilleux, Kathy  
**Subject:** Re: Invitation to Speak at the 2012 National Medicaid Congress

Wonderful! I think I have everything I need for now and will send all correspondence through you. I will get her photo up on the web site today.

If permitted, we are happy to reimburse her travel and hotel costs. We cover airfare up to \$500, one night hotel, and any local transportation and parking. You would need to make the arrangements and we reimburse after the event. The hotel info is here on the web site, and I would encourage early reservations since the room block sometimes fills up - <http://www.medicaidcongress.com/travel.html>. On the Medicaid Congress home page we will continue to post speakers as they are confirmed.

Please tell her -- welcome!

On Thu, Jan 12, 2012 at 9:24 AM, Veilleux, Kathy <[Kathy.Veilleux@maine.gov](mailto:Kathy.Veilleux@maine.gov)> wrote:

Mr. Carter --

Commissioner Mayhew would like to participate in this roundtable discussion and provide a keynote presentation regarding the MaineCare VBP initiative. Please send me logistical information as it becomes available.

Thank you.

Kathy Veilleux, Special Assistant to the Commissioner  
Department of Health and Human Services  
221 State Street  
#11 State House Station  
Augusta, ME 04333-0011  
Tel: (207) 287-4223  
Fax: (207) 287-3005

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**From:** Raymond Carter [mailto:[raymondcarter2@gmail.com](mailto:raymondcarter2@gmail.com)]

**Sent:** Saturday, January 07, 2012 1:38 PM

**To:** Mayhew, Mary

**Cc:** Veilleux, Kathy

**Subject:** Invitation to Speak at the 2012 National Medicaid Congress

Dear Commissioner Mayhew:

I am in charge of agenda development and faculty recruitment for the National Medicaid Congress and write to invite your participation. The Seventh National Medicaid Congress -- [www.MedicaidCongress.com](http://www.MedicaidCongress.com) -- will be held May 30 - June 1 at the Hyatt Crystal City. *Health Affairs* and *Harvard Health Policy Review* are again the media partners, and Sara Rosenbaum and John Iglehart are again co chairs.

I have in mind both a roundtable discussion and a keynote presentation for you. On Thursday morning, May 31 I want to feature an informal roundtable discussion among State Medicaid directors, as we did in June 2011, and hope that it might be possible for you to escape the State for a few days and participate. I have confirmed Dr. Bruce Goldberg from Oregon and have also invited Mark Schaefer from Connecticut and Nancy Atkins from West Virginia to return in 2012 and am hoping to coax Dennis Smith out of Wisconsin and Jason Helgeson from New York as well. Matt Salo served as moderator in 2012, and I am hoping he can do so again this year. This would not require a formal presentation.

In the closing plenary session on Friday morning, June 1, I want to feature some future issues and innovative ideas. Here is where I would like to have you talk in depth about the MaineCare VBP initiative. This would follow Jeff Brenner's presentation on the innovative work of the Camden Coalition and its Medicaid ACO and shared savings model and Bruce Goldberg's talk on Oregon's CCOs. I think a State Medicaid value-based purchasing initiative presentation would be extremely well received. We would of course comp your registration for the entire Congress and cover your travel and two night's hotel.

I look forward to hearing from you. I hope very much that this might be of interest and possible for your schedule.

Regards.

Raymond Carter

Conference Coordinator

Seventh National Medicaid Congress

Tel: [916-903-7603](tel:916-903-7603)

Fax: [916-903-7593](tel:916-903-7593)

E-mail: [raymondcarter2@gmail.com](mailto:raymondcarter2@gmail.com)

Veilleux, Kathy

From: Mayhew, Mary  
Sent: Thursday, March 22, 2012 5:48 PM  
To: Veilleux, Kathy  
Subject: Fw: Invite: June 2 APHSA Forum Pre-forum Meeting on Pathways

From: TracyWareing1 [mailto:TracyWareing1@aphsa.org]  
Sent: Thursday, March 22, 2012 04:57 PM  
To: Light, Anita <ALight@aphsa.org>  
Subject: Invite: June 2 APHSA Forum Pre-forum Meeting on Pathways

Dear APHSA member:

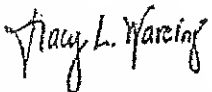
As we move closer to June and you make plans for attending the 2012 APHSA National Policy Forum, June 3-5 in Washington, DC, I would like to offer you this invitation to attend a special pre-conference session involving APHSA's leadership, our board of directors, and our most engaged members and partners.

From 1- 5 p.m. on Saturday, June 2, APHSA's Policy Council Executive Committee will host a broad discussion on APHSA's full program of work, focusing on our policy and practice initiative *Pathways: The Opportunities Ahead for Human Services*. Your input will help ensure we are meeting the needs of our overall membership and helping drive transformation of the health and human services system. *Pathways* is the core of APHSA's work going forward and we want to utilize this session to refine our strategies and tools as we prepare to engage a wider audience. We have designed a program to accommodate everyone's schedule and to maximize participation and representation from different perspectives.

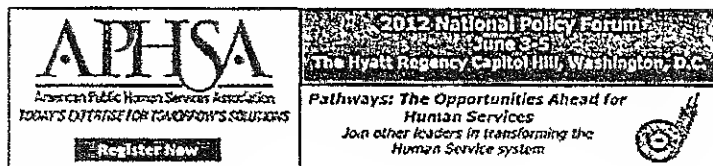
The meeting will be held at the Hyatt Regency Washington on Capitol Hill, which is also the site of the Policy Forum. This meeting is covered by your registration for the forum.

Final agendas for the meeting and for the full National Policy Forum will be available in coming weeks. In the meantime, please plan your travel schedule to attend the Saturday special session June 2, as well as the full Policy Forum June 3-5. We look forward to seeing you there.

Sincerely,



Tracy Wareing  
Executive Director, APHSA





## 2012 SPRING FORUM AGENDA AT-A-GLANCE

June 3 – 5, 2012  
Hyatt Regency on Capitol Hill, Washington, DC

SUNDAY, JUNE 3, 2012	
7:00 – 4:00	Registration
7:30 – 8:30	Continental Breakfast
8:30 – 9:00	APHSA Welcome ~ Tracy Wareing, Executive Director and Kevin McGuire, President, APHSA
9:00 – 10:30	Plenary: 2012 Congressional and Presidential Campaigns ~
10:30 – 11:00	Networking Break (Meet and Greet Fellow NAPCWA and APHSA Members)
11:00 – 12:30	Plenary: View from the Administration ~ George Sheldon, ACF; Kevin Concannon, USDA and Penny Thompson, CMS
12:30 – 2:15	Lunch on Your Own
2:15 – 3:45	Plenary: What Does all this Mean for States?
3:45 – 4:00	Break
4:00 – 5:30	Plenary: Pathways/National Workgroup on Integration ~ Reggie Bicha, Chair of APHSA Policy Council and Cari DeSantis
	APHSA Reception
MONDAY, JUNE 4, 2012	
7:00 – 4:00	Registration
7:30 – 8:30	Continental Breakfast
8:30 – 10:15	Plenary: Practice Innovation
10:15 – 10:45	Break
10:45 – 12:00	The Big Picture: Where Human Services Are Today ~ David Elwood, Dean, Kennedy School of Government, Harvard University
12:00 – 12:30	APHSA Legislative Agenda ~ Ron Smith, APHSA
12:30 – 2:00	Lunch on Your Own
2:00 – 3:30	Concurrent Sessions:
	Stronger Families, Adults, and Communities
	Healthier Families, Adults, and Communities
	Sustained Well-Being of Children and Youth
	Achieving Gainful Employment and Independence
3:30 – 3:45	Break
3:45 – 5:15	Concurrent sessions ~ continued
TUESDAY, JUNE 5, 2012	
7:00 – 4:00	Registration
7:30 – 8:30	Continental Breakfast
8:30 – 9:30	Plenary: Congressional Update
9:30 – 11:00	Closing Session
11:15	Optional Congressional Visits

## APHSA 2012 National Policy Forum



American Public Human Services Association  
TODAY'S EXPERTISE FOR TOMORROW'S SOLUTIONS

American Public Human Services Association  
June 3-5, 2012

### General Information

- **Where is the APHSA National Policy Forum?** The Hyatt Regency Washington on Capitol Hill  
400 New Jersey Avenue, N.W.  
Washington, DC 20001  
(202) 737-1234
- **How much is the hotel room?** \$224.00 single/double or prevailing government per diem, plus applicable taxes, currently 14.5%
- **What is the cut-off date for hotel reservations at the conference rate?** May 3, 2012.  
After that date, hotel reservations will be accepted on a space-available basis. We suggest that you make your lodging arrangements now. You can always call and cancel at no penalty up to 48 hours prior to your scheduled arrival. **Note:** This information is provided as a convenience; the Hyatt will provide their current cancellation policy to you when confirming your reservation.
- **How can I make my hotel reservations?** Go to APHSA's home page at <http://www.aphsa.org> and click on Conferences, using the upper navigational bar. You may use the link provided there to directly access the hotel's reservation system or call (800) 778-7477. Please refer to the APHSA/NAPCWA Spring Meetings when calling.
- **What do I need to do to register?** Online registration is available. Go to APHSA's home page at <http://www.aphsa.org> and click on Conferences, using the upper navigational bar. If unable to access the online system, you may download and print the registration form located on our web site. Please complete the form in its entirety and check all appropriate boxes so that your registration can be promptly processed.
- **What are the APHSA Conference Policies?** APHSA requires a valid purchase order, if not paying by check or credit card when registering. You may enter the purchase order number using both our online registration site and if you download and fax a registration form. **A copy of the purchase order will be required before you can receive your conference materials at the event.** The cancellation fee is \$100 and applies only to written cancellation notifications received prior to the date noted on the registration form (May 8, 2012). After the noted date, no refunds will be made. All refunds will be processed after the event.
- **What is the conference registration cut-off date?** May 13, 2012 After this date you may register on site.
- **How many names can I put on my form?** One person per form, please
- **Can I copy the registration form?** Yes
- **What does the registration fee include?** Reception, two Continental Breakfasts, two morning Beverage Breaks, two Afternoon Beverage Breaks.



Transportation:

From/To Ronald Reagan National Airport:

Taxi: Taxis are available outside the baggage claim area. Fare is approximately \$14 -- \$18 (10 -- 20 min)

Metro Subway: Please contact the hotel directly for Metro information.

Super Shuttle: Available 7 days a week. Shuttle vans are located at the airport, outside the baggage claim area at Ground Transportation. Look for blue vans with yellow lettering. The shuttles make multiple stops and drop off directly at the hotel. Advance reservations may be made by calling 800-BlueVan (800-258-3826) or online at [www.supershuttle.com](http://www.supershuttle.com). Approximate fare is \$15 one way and timing is dependant upon the number of stops required by passengers.

Parking:

Valet only parking is \$45.00, overnight, and includes unlimited entries and exits.

For conference attendees and visitors, hourly valet parking is available along with an early-bird (in by 8:00am) \$15.00 rate:

0-1 hours - \$22

1-2 hours - \$27

2-10 hours - \$30

10-24 hours - \$45

Directions:

Please call the hotel directly at (202) 737-1234 or visit the Hyatt's web site for driving directions at:

<http://washingtonregency.hyatt.com/hyatt/hotels/services/maps/index.jsp?icamp=propMapDirections>

American Public Human Services Association  
1133 19<sup>th</sup> Street, N.W., Suite 400  
Washington, DC 20036  
202-682-0100 – Main  
202-408-5947 – Conference Fax

*Today's expertise for tomorrow's solutions*

Veilleux, Kathy

From: aphsaconferences@aphsa.org  
Sent: Friday, April 06, 2012 9:23 AM  
To: Mayhew, Mary  
Cc: Veilleux, Kathy  
Subject: American Public Human Services Association - Registration Confirmation

You are now registered for the following:

Attendee: Ms. Mary C. Mayhew  
Attendee ID: 25709  
Title: Commissioner  
Agency/Company: ME Department of Health and Human Services Agency/Company ID:  
Registrant Type: SM  
Product Freight: \$0.00  
Product Ship Method:  
Product Handling: \$0.00  
Product Tax: \$0.00  
\*Total Charges: \$595.00  
Charged to CC: XXXXXXXXXXX3302

\*total charges include everything paid for in this transaction including dues, buying products, events, registering for multiple events and registering multiple people for events.

=Authorization=====

Authorization Code: 073287  
Order-ID: 20120406092234MARY257094180694372530628VWVA4A143248

=Event & Functions=====

Event Code: APHSASP12  
Event Title: APHSA 2012 National Policy Forum Event Total: \$595.00

Function Code: APHSASP12/MAIN  
Function Title: Full Conference Registration Function Description:  
Begin Date: 06/03/2012  
Begin Time: 08:00 AM  
End Date: 06/05/2012  
End Time: 02:00 PM  
Quantity Ordered: 1  
Function Price: 595.00  
Function Total Price: 595.00

\*Event Address:  
Hyatt Regency Capitol Hill  
400 New Jersey Ave, NW  
Washington, DC 20001

\*\*\*\*\*

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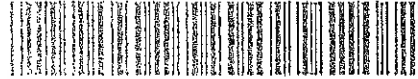
Checks should be made payable to APHSA; please reference the conference and attendee's name on all payments

APHSA  
1133 19th St., NW Suite 400  
Washington DC 20036

Cancellations: All cancellation requests must be received in writing by 05/08/2012. No refunds will be available after this date. We will not accept cancellation requests by phone. A \$100 cancellation fee will be assessed for both pre-paid registrations and for those invoiced on a purchase order. All refunds will be available after the conference. Registration fees for "no shows" will not be refunded.

Thank you for your participation.  
American Public Human Services Association

DOC VERSION



**FORTIS**

ADVANTAGE

Office of the State Controller  
Payment Voucher

Please use a separate form for each document submitted.  
Please sign the BILL to authorize payment.  
*Signatures on this form are not accepted.*

Payment Vouchers for more than \$5,000 must be sent to  
Office of the State Controller for approval.

Other Payment Vouchers go to:  
Revenue Processing, Maine Revenue Services, 24 SHS,  
14 Edison Drive,  
Augusta ME 04333.



Check here if Payment Voucher is for more than \$5000

DOC TYPE



GAX

DEPT



10A

Document ID



TR8113PAG0487

GAX	10A	-	TR	8113	216	0487
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BAKING UNIT  
WAX PHONE NUM

Department of Health and Human Services  
EMPLOYER'S HEADQUARTERS  
Augusta  
EMPLOYER'S RESIDENCE

DESTINATION CITY	COUNTY	STATE
Various		Maine
PURPOSE OF TRAVEL		
Departmental Meetings		

Employees are responsible for complying with State Travel Policy, as set forth in Chapter 10 of the SAAM manual and any interpretations made by the Office of the State Controller.

[illegible]

Only the amount due in accordance with applicable regulations, the related items charged were actually paid, and the respondents were incurred while conducting official state business.

I certify that the travel shown above was required by the official duties and is in accordance with all applicable regulations.

I certify that the above out-of-state travel expenditures are within the specified limits

(SIGNATURE OF TRAVELER) (DATE)

(SIGNATURE OF SUPERVISOR)

DATE)

(SIGNATURE OF AUTHORIZED OFFICIAL)

(DATE)

RECEIVED PAG

Received -

TOTAL CLAIMED	338.80
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	338.80

Alvin Roth 8/13/12

AUG 13 2012

DHS FSC

DHHS Financial Services Center

DOC VERSION



FORTIS



ADVANTAGE

1

Office of the State Controller  
Payment Voucher

Please use a separate form for each document submitted.  
Please sign the BILL to authorize payment.  
*Signatures on this form are not accepted.*

Payment Vouchers for more than \$5,000 must be sent to  
the Controller's office for approval.

Other Payment Vouchers go to:  
Revenue Processing, Maine Revenue Services, 24 SHS,  
14 Edison Drive,  
Augusta ME 04333.

☐

Check here if Payment Voucher is for more than \$5000

DOC TYPE



GAX

DEPT



10A

Document ID



TR8112PAG696



Trips: 3113011290442

08/30/11 4:07 PM

NileVision 2010 SP0 HF2

Caribou Inn & Convention Center  
19 Main Street  
Caribou, ME 04736  
207-498-3733

Folio#: 17951

Mayhew, Mary

Company: DHHS

Room: 117

Arrival: 8/18/2011

Departure: 8/19/2011

Trans #	Date	Posting Description	Charges	Payments	Balance
91092	8/18/2011	Rm: 117 Government Rate	\$77.00	\$0.00	\$77.00
91093	8/18/2011	7% Room Tax	\$5.39	\$0.00	\$82.39
91223	8/19/2011	Visa	\$0.00	\$82.39	\$0.00
<u>Credit Card Information</u>		* Already Processed	Balance:		\$0.00
Trans#	Card Type	Card Holder Name	Card#	Amount	Date/Time
*11719	VISA	Mary Mayhew	8586	\$82.39	8/19/2011 10:00:13 AM

## Folio Summary

Previous Balance:	\$0.00
Room Charges:	\$77.00
Other Charges/Credits:	\$0.00
Phone Charges:	\$0.00
Tax:	\$5.39
Less Payments:	\$82.39
<b>Total Amount Due:</b>	<b>\$0.00</b>

Membership#:

Method of Pay: Credit Card

Signature:

We sincerely appreciate your patronage and hope that you have enjoyed your stay!  
Please e-mail us at [info@caribouinn.com](mailto:info@caribouinn.com), or visit our guestbook at [www.caribouinn.com](http://www.caribouinn.com)  
and let us know how you found your stay, as well as how we may better serve you.

We look forward to serving you in the future!



DOC VERSION



1



ADVANTAGE

FORTIS

Office of the State Controller  
Payment Voucher

Please use a separate form for each document submitted.  
Please sign the BILL to authorize payment.  
*Signatures on this form are not accepted.*

Payment Vouchers for more than \$5,000 must be sent to  
Office of the State Controller for approval.

Other Payment Vouchers go to:  
Revenue Processing, Maine Revenue Services, 24 SHS,  
14 Edison Drive,  
Augusta ME 04333.



Check here if Payment Voucher is for more than \$5000

DOC TYPE



GAX

DEPT



10A

Document ID



TR8112JMN0737

ENDOR NUMBER VC000016721

TRAVELER'S NAME AND ADDRESS (PAID)

Mary Mayhew

ORGANIZING UNIT

WORK PHONE NUMBER

NORMAL WORK HOUR

STATE OF MAINE

TRAVEL AND EXPENSE ACCOUNT VOUCHER

USE BLACK OR BLUE INK ONLY

DEPARTMENT, BOARD OR COMMISSION

Department of Health and Human Services

EMPLOYEE'S HEADQUARTERS

Augusta

EMPLOYEE'S RESIDENCE

DESTINATION CITY

Various

PURPOSE OF TRAVEL

Departmental Meetings

DEPT DOC NUMBER

GAX 10A - TR 8123M0937

SCHEDULED PAY DATE

STATE

COUNTY

MAINE

Employees are responsible for complying with State Travel Policy, as set forth in Chapter 10 of the SAM manual and any interpretations made by the Office of the State Controller.

DATE		DEPART	POINT TO POINT TRAVELED	RETURN TIME	TRANSPORTATION				LOGGING	MEALS & INCIDENTAL EXPENSES			OTHER EXPENSES		BOARD OR COM MEMBERS ONLY
MONTH	DAY				RATE MILES	AUTOMOBILE	OTHER	AMOUNT		ITEM	AMOUNT	AMOUNT	CHECK MEALS INCLUDED	PER DIEM (M & IE)	
2011	8	12	China-Bangor-China		150	66.00									
Cost Center					150	66.00									
FUND	DEPT UNIT	SUB UNIT	PROG	PROG	4270	39.60	4271	4273	4274	4384	4275	3890			
010	104	1000	01		4270	26.40	4381	4383		4384	4385				
017	104	1000	01		4970		4980	4980		4980	4980				
ADVANCE CODING (Attach copy of related ADVANCE GAX)															
FUND	DEPT UNIT	SUB UNIT	PROG	PROG											

I certify that the amounts are in accordance with applicable regulations, the detailed items charged were actually paid, and the expenses were incurred while conducting official state business.

(SIGNATURE OF TRAVELER)

(DATE)

(SIGNATURE OF SUPERVISOR)

(DATE)

(SIGNATURE OF AUTHORIZED OFFICIAL)

(DATE)

I certify that the travel shown above was required by the official duties and is in accordance with all applicable regulations.

I certify that the above out-of-state travel expenditures are within the specified limits.

TOTAL CLAIMED	66.00
LESS ADVANCE	
PER DIEM ADJ	
BALANCE DUE	66.00

Received -

AUG 17 2011

Received - JMN

AUG 24 2011

DHHS Financial Services Center

8/18/11